# USER MANUAL



# 24E4CV MONITOR

ЛОС

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# Safety

## **National Conventions**

The following subsections describe national conventions used in this document.

#### Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:

## V

**NOTE:** A NOTE indicates important information that helps you make better use of your computer system.

## ⚠

**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

## Δ

**WARNING:** A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

## Power

The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.

A Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 5A.

A The wall socket shall be installed near the equipment and shall be easily accessible.

## Installation

Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

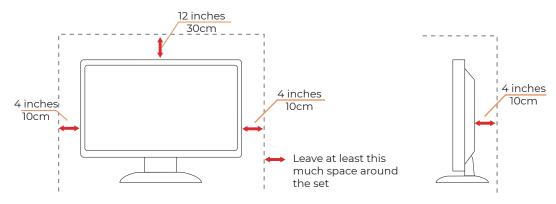
🕂 Do not place the front of the product on the floor.

If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

To avoid potential damage, for example the panel peeling from the bezel, ensure that the monitor does not tilt downward by more than -5 degrees. If the -5 degree downward tilt angle maximum is exceeded, the monitor damage will not be covered under warranty.

See below the recommended ventilation areas around the monitor when the monitor is installed on the wall or on the stand:

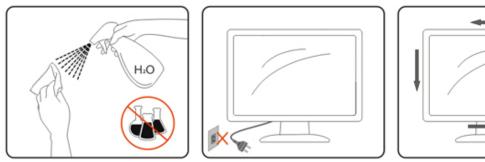


#### Installed with stand

## Cleaning

Clean the cabinet regularly with a water-dampened, soft cloth.

When cleaning use a soft cotton or microfiber cloth. The cloth should be damp and almost dry, do not allow liquid into the case.





Please disconnect the power cord before cleaning the product.

## Other

If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.

Make sure that the ventilating openings are not blocked by a table or curtain.

🕂 Do not engage the LCD monitor in severe vibration or high impact conditions during operation.

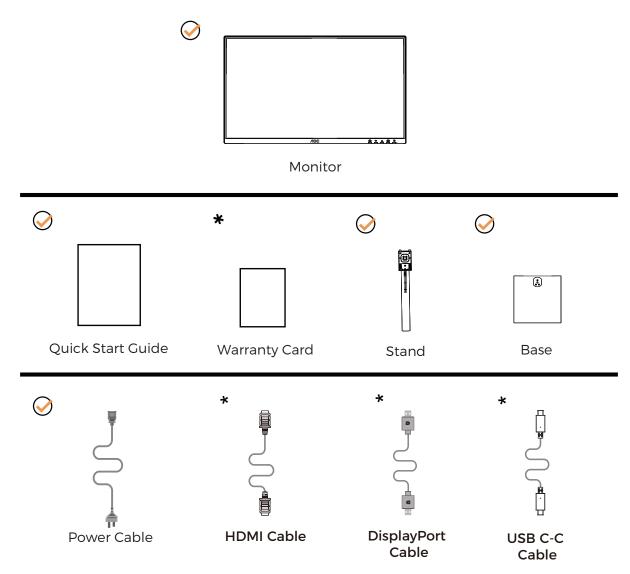
🕂 Do not knock or drop the monitor during operation or transportation.

The power cords shall be safety approved. For Germany, it shall be H03VV-F, 3G, 0.75 mm<sup>2</sup>, or better. For other countries, the suitable types shall be used accordingly.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

## Setup

## **Contents in Box**

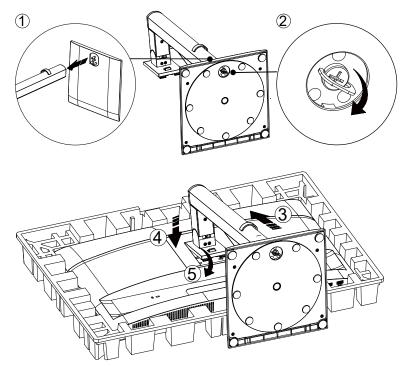


Not all signal cables will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

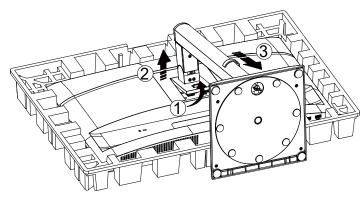
## Set-up Stand & Base

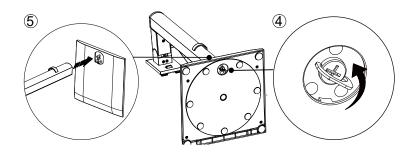
Please setup or remove the base following the steps as below.

### Setup:

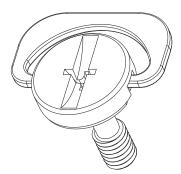


Remove:





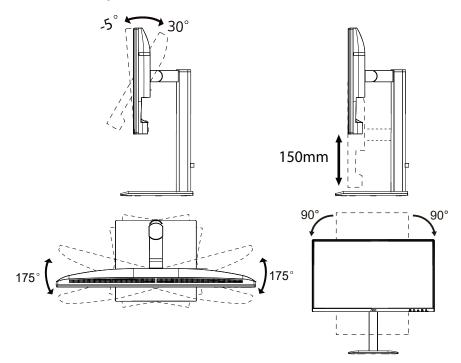
Specification for base screw: M6\*13 mm (effective thread 5.5 mm)



**NOTE:** Display design may differ from those illustrated.

## **Adjusting Viewing Angle**

To achieve the best viewing experience, it is recommended that the user can make sure they are able to look at their whole face on the screen, then adjust the monitor's angle based on personal preference. Hold the stand so you will not topple the monitor when you change the monitor's angle. You are able to adjust the monitor as below:



## 

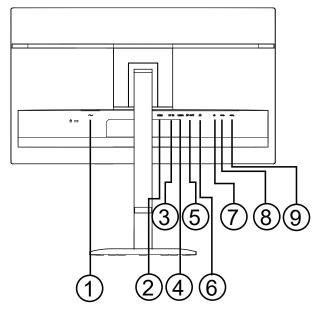
Do not touch the LCD screen when you change the angle. Touching the LCD screen may cause damage.

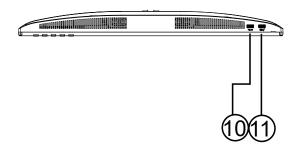
## Warning

- To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

## **Connecting the Monitor**

Cable Connections In Back of Monitor and Computer:





- 1. Power
- 2. HDMI
- 3. DisplayPort In
- 4. USB C
- 5. DisplayPort Out
- 6. RJ45
- 7. Earphone
- 8. USB3.2 Gen1
- 9. USB3.2 Gen1
- 10. USB3.2 Gen1
- 11. USB3.2 Gen1 downstream+chargin

#### Connect to PC

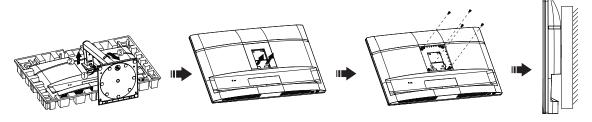
- 1. Connect the power cord to the back of the display firmly.
- 2. Turn off your computer and unplug its power cable.
- 3. Connect the display signal cable to the video connector on the back of your computer.
- 4. Plug the power cord of your computer and your display into a nearby outlet.
- 5. Turn on your computer and display.

If your monitor displays an image, installation is complete. If it does not display an image, please refer to Troubleshoot.

To protect equipment, always turn off the PC and LCD monitor before connecting.

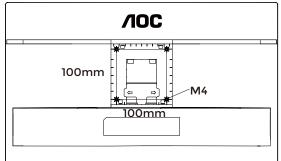
## Wall Mounting

Preparing to Install An Optional Wall Mounting Arm.



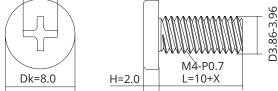
This monitor can be attached to a wall mounting arm you purchase separately. Disconnect power before this procedure. Follow these steps:

- 1. Remove the base.
- 2. Follow the manufacturer's instructions to assemble the wall mounting arm.
- 3. Place the wall mounting arm onto the back of the monitor. Line up the holes of the arm with the holes in the back of the monitor.
- 4. Insert the 4 screws into the holes and tighten.
- 5. Reconnect the cables. Refer to the user's manual that came with the optional wall mounting arm for instructions on attaching it to the wall.

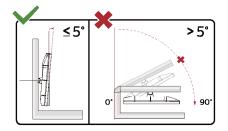


Specification of wall hanger screws: M4\*(10+X)mm, (X=Thickness of Wall mount bracket)

M=4.0Max



WNoted: VESA mounting screw holes are not available for all models, please check with the dealer or official department of AOC. Always contact manufacturer for wall-mount installation.



\* Display design may differ from those illustrated.

#### **WARNING**:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

## Adaptive-Sync function

- 1. Adaptive-Sync function works with DisplayPort/HDMI
- 2. Compatible Graphics Card: Recommended list is as below, also could be checked by visiting <u>www.AMD.</u> <u>com</u>

#### **Graphics Cards**

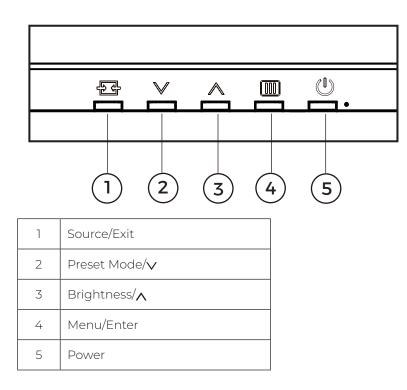
- Radeon™ RX Vega series
- Radeon<sup>™</sup> RX 500 series
- Radeon™ RX 400 series
- · Radeon™ R9/R7 300 series (R9 370/X, R7 370/X, R7 265 except)
- · Radeon™ Pro Duo (2016)
- · Radeon™ R9 Nano series
- · Radeon™ R9 Fury series
- · Radeon™ R9/R7 200 series (R9 270/X, R9 280/X except)

#### Processors

- · AMD Ryzen™ 7 2700U
- AMD Ryzen™ 5 2500U
- · AMD Ryzen™ 5 2400G
- AMD Ryzen<sup>™</sup> 3 2300U
- AMD Ryzen™ 3 2200G
- · AMD PRO A12-9800
- · AMD PRO A12-9800E
- · AMD PRO A10-9700
- · AMD PRO A10-9700E
- · AMD PRO A8-9600
- · AMD PRO A6-9500
- · AMD PRO A6-9500E
- · AMD PRO A12-8870
- AMD PRO A12-8870E
- · AMD PRO A10-8770
- AMD PRO A10-8770E
- · AMD PRO A10-8750B
- · AMD PRO A8-8650B
- AMD PRO A6-8570
- AMD PRO A6-8570E
- · AMD PRO A4-8350B
- · AMD A10-7890K
- · AMD A10-7870K
- · AMD A10-7850K
- · AMD A10-7800
- · AMD A10-7700K
- · AMD A8-7670K
- · AMD A8-7650K
- AMD A8-7600
- · AMD A6-7400K

# Adjusting

## Hotkeys



#### Menu/Enter

Press to display the OSD or confirm the selection.

#### Power

Press the Power button to turn on the monitor.

#### Preset Mode/

When there is no OSD, press " " key to open Preset Mode function, then press " " or " " key to select Preset Mode.

#### Brightness/ $\lor$

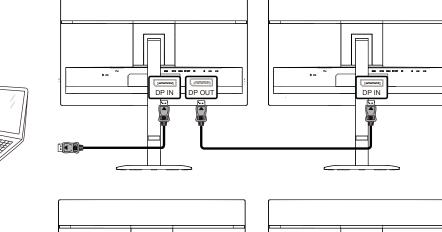
When there is no OSD, press "" key to open Brightness function, then press "" or "" key to adjust the brightness.

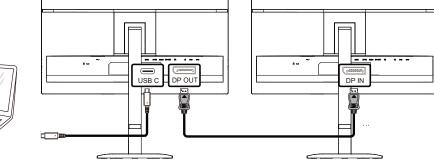
#### Source/Exit

When the OSD is closed, press Source/Exit button will be Source hot key function. When the OSD menu is active, this button acts as an exit key (to exit the OSD menu).

#### Daisy chain

Ħ





## **OSD Setting**

Basic and simple instruction on the control keys.

			<b>//OC</b>		
	BRIGHTNESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOURCE
	80	50	Standard	1920X1080	HDMI
[	Game Setting		Shadow Control		
	Preset Mode		Low Input Lag		
	Picture		Game Color		
	Input		Adaptive-Sync		
	Settings		Dial Point		
	Audio		Dark Boost		
	OSD Setup		<b>~</b>		
	-		Ð	~ ^	ок ()

- 1). Press the III MENU-button to activate the OSD window.
- 2). Press vor to navigate through the functions. Once the desired function is highlighted, press the **MENU-button / OK** to activate it, press vor to navigate through the sub-menu functions. Once the desired sub-menu function is highlighted, press **MENU-button / OK** to activate it.
- 3). Press vor to change the settings of the selected function. Press v r vor to exit. If you want to adjust any other function, repeat steps 2-3.
- 4). OSD Lock Function: To lock the OSD, press and hold the IIII MENU-button while the monitor is off and then press () power button to turn the monitor on. To unlock the OSD press and hold the IIII MENU-button while the monitor is off and then press () power button to turn the monitor on.

#### Notes:

- 1). If the product has only one signal input, the item of "Input Select" is unable to be adjusted.
- 2). If the input signal resolution is the native resolution or Adaptive-Sync, then the item "Image Ratio" is invalid.

## **Game Setting**

			ЛОС		
BRIGHT	NESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOURCE
80		50	 Standard	1920X1080	HDMI
Gam	ne Setting		Shadow Control		
Pres	set Mode		Low Input Lag		
F	Picture		Game Color		
	Input		Adaptive-Sync		
S	ettings		Dial Point		
	Audio		Dark Boost		
OS	D Setup		-		
	•		Ð	$\checkmark$ $\land$	ок 🕛
Shadow Control	0 ~ 20			er picture. If pictu	user can adjust from 0 to ure is too dark to be saw 0 for a clear picture.
Low Input Lag	Off/On		Turn off frame buffer t	to decrease input	lag.
Game Color	0~20		Game Color will provide 0-20 level for adjusting saturation to ge a better picture.		
Adaptive-Sync	Off / On		Disable or Enable Adaptive-Sync. Adaptive-Sync Run Reminder: When the Adaptive-Sync featur is enabled, there may be flashing in some game environment. The"Dial Point"function places an aiming indicator in the cent		
DialPoint	Off / On / Dynamic			gamers to play Fi	rst Person Shooter (FPS)
Dark Boost	Off / Leve Level 3	1/Level2/	Enhance the screen of the brightness in the	letails in the dark	or bright area to adjust
MBR	0~20		<ul> <li>oversaturated.</li> <li>MBR (Motion Blur Reduction) Provides 0-20 levels of adjustments to reduce motion blur.</li> <li>Note:</li> <li>1. The MBR function can be adjusted when Adaptive-Sync is turned off, and the refresh rate ≥75Hz.</li> <li>2. The brightness of the screen will decrease as the adjustme value increases</li> </ul>		
MBR Sync	Off / On		value increases. Disable or Enable MBR Sync (Motion Blur Remove). Note: The MBR Sync function can be adjusted when Adaptive-Sync is turned On, and the input signal is variable frequency.		
Overdrive	Off / Wea Strong / f	k / Medium / 3oost	may be blurred. L it off according to 2. The "Boost" funct turned off, and th	o OverDrive to "Str Jsers can adjust th their preferences ion is optional wh e refresh rate is ≥' ness will decrease	nen Adaptive-Sync is

Note:

When the "Color Space" under "Picture" is set to sRGB, the items "Shadow Control", "Game Color", "MBR", "MBR Sync" and Dark Boost can not be adjusted. "Boost" under "Overdrive" is not available.

## Preset Mode

		<b>/IOC</b>			
BRIGHTNESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOURCE	
80	50	Standard	1920X1080	HDMI	
Game Setti	ing				
Preset Mo		Standard			
Picture		Internet			
		Movie			
Input		Photographer			
Settings		Eco Mode			
Audio		Reading			
OSD Setu	q	-			
•			~ ^	ок ()	
Standard	Enhance readabili	ity for suitable web and	d mobile games.		
Internet	Internet Mode.				
Movie	Movie Mode.				
Photographer	Photographer Mo	de.			
Eco Mode	Eco Mode				
Reading	Reading Mode.				
HDR Effect - Picture					
HDR Effect - Movie	Set the HDR Effec	t the HDR Effect according to your usage requirements.			
HDR Effect - Game					
Sports	Sports Mode.				
FPS	For playing FPS (F theme.	irst Person Shooters) g	games. Improves k	black level in dark	
RTS	For playing RTS (R	eal Time Strategy) gar	mes. Improves the	image quality.	
Racing	For playing Racing saturation.	g games, Provides fast	est response time	and high color	
Racing For playing Racing games, Provides fastest response time and high color saturation.					

## Picture

	Л	IOC		
BRIGHTNESS	CONTRAST PRE	SET MODE	RESOLUTION	INPUT SOURCE
80		tandard	1920X1080	HDMI
Game Setting				
Preset Mode	Brig	htness		
	Cor	ntrast		
Picture	Color	Space		
Input	Shar	pness		
Settings	Gar	mma		
Audio	Colo	r Temp.		
OSD Setup		•		
•		÷	~ ^	ок ()
			· · · ·	
Brightness	0-100	Backlight Adj	ustment.	
Contrast 0-100		Contrast from	Digital-register.	
Color Space	Panel Native	Standard cold	or space panel.	
	sRGB	sRGB Color sp	bace.	
Sharpness	0-100	Sharpness Ad	justment.	
Gamma	1.8/2.0/2.2/2.4/2.6	Adjust Gamm	ia.	
	Native	Recall Native	Color Temperatui	re from EEPROM.
	5000K	Recall 5000K	Color Temperatu	re from EEPROM.
	6500K	Recall 6500K	Color Temperatu	re from EEPROM.
Color Temp.	7500K	Recall 7500K	Color Temperatur	re from EEPROM.
	8200K	Recall 8200K	Color Temperatu	re from EEPROM.
	9300K	Recall 9300K	Color Temperatu	re from EEPROM.
	11500K	Recall 11500K	Color Temperatu	re from EEPROM.
	User Define	Restore Color	Temperature fror	m EEPROM.
Red	0-100	Red gain from	n Digital-register.	

Green	0-100	Green gain from Digital-register.
Blue	0-100	Blue gain from Digital-register.
DCR	Off	Disable dynamic contrast ratio.
DCR	On	Enable dynamic contrast ratio.
Clear Vision	Off/Weak/Medium/ Strong	Full-screen apply sharpening function.
Image Ratio	Full/Aspect/'1:1	Select image ratio for display.

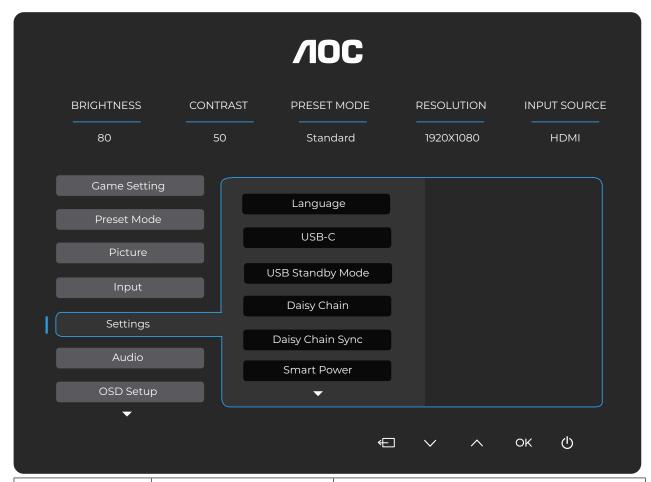
## Input

	BRIGHTNESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOURCE
	80	50	Standard	1920X1080	HDMI
	Game Setting				
	Preset Mode		Auto Source		
	Picture		HDMI		
Ι	Input		DisplayPort USB C		
	Settings		USB C		
	Audio				
	OSD Setup				
	-		÷	~ ^	ок ()
Auto Sc	ource	Select input s	ignal source Automatic	ally.	
HDMI					
Display	Port	Select Input S	Signal Source.		
USB C					

Note:

It is recommended to keep Auto Source enabled.

## Settings



Language		Select the OSD language.
Break Reminder	Off /On	Break reminder if the user continuously works for more than 1hrs.
USB-C	High Data Speed/High Resolution	Set the USB connector data transmission priority or resolution priority.
USB Standby Mode	Off/On	Turn On/Off USB Standby Mode.
Daisy Chain	Off/Extend/Clone	Daisy Chain feature enables multiple monitor connections. This AOC display is equipped with DisplayPort interface and DisplayPort over USB C which enables daisy-chaining to multiple displays.
Daisy Chain Sync	Out of Sync/OSD Sync/Low- Light Sync/Mid-Light Sync/ High-Light Sync	Based on the Daisy Chain, achieve synchronized color and language functions for multiple displays
Smart Power	Off/On	Turn On/Off SmartPower.
Break Reminder	Off/On	Break reminder if the user continuously works for more than 1hrs.
Off Timer(hr)	0-24	Select DC off time.
DDC/CI	No / Yes	Turn On/Off DDC/CI Support.
Resolution Notice	Off/On	Turn On/Off Resolution Notice.
Reset	No / Yes / ENERGY STAR®	Reset the menu to default.

Audio

		<b>/IOC</b>		
BRIGHTNESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOURCE
80	50	Standard	1920X1080	HDMI
Game Setting				
Preset Mode		Volume		
Picture		Mute		
Input				
Settings				
Audio				
OSD Setup				
		Æ		ок ()

Volume	0-100	Volume Adjustment.
Mute	Off/On	Mute the volume.

## **OSD Setup**

BRIGHTNESS	CONTRAST	PRESET MODE	RESOLUTION	INPUT SOUF
80	50	Standard	1920X1080	HDMI
Game Setting		Transparence		
Preset Mode		H. Position		
Picture		V. Position		
Input		OSD Time Out		
Settings		Firmware Upgrade		
Audio				
OSD Setup				

Transparence	0-100	Adjust the transparence of OSD.
H. Position	0-100	Adjust the horizontal position of OSD.
V. Position	0-100	Adjust the vertical position of OSD.
Timeout	5-120	Adjust the OSD Timeout.
Firmware Upgrade	No/Yes	Upgrade the FW via USB.

## Information

	BRIGHTNESS	CONTRA	ST PI	RESET MO	DE	RESO	LUTION	INPUT SOURCE
	80	50		Standard		1920	080	HDMI
I (	Information							
			Input		HDMI		SN	00000000
			Resolution	1920x108	80@60Hz		FW Version	XXXX
			Brightnes	s	80		Firmware Dat	e XXXXX
			Gamma		2.2		Sync	NA
			HBR2/HBP	۲3	HBR3			

## **LED Indicator**

Status	LED Color
Full Power Mode	White
Active-off Mode	Orange

# Troubleshoot

Problem & Question	Possible Solutions				
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.				
No image on the screen	<ul> <li>Is the power cord connected properly? Check the power cord connection and power supply.</li> <li>Is the video cable connected correctly? (Connected using the HDMI cable) Check the HDMI cable connection. (Connected using the DisplayPort cable) Check the DisplayPort cable connection.</li> <li>* HDMI/DisplayPort input is not available on every model.</li> <li>If the power is on, reboot the computer to see the initial screen (the login screen.) If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 7/8/10) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution) If the initial screen (the login screen) does not appear, contact the Service Center or your dealer.</li> <li>Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly.</li> <li>Make sure the AOC Monitor Drivers are installed.</li> </ul>				
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press hot-key (AUTO) to auto-adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.				
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution you are using.				
Monitor Is Stuck In Active Off-Mode" Missing one of the primary colors (RED, GREEN, or	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key. Inspect the monitor's video cable and make sure that no pin is damaged. Make sure the monitor's video cable is properly connected to the				
BLUE) Screen image is not centered or sized properly	Adjust H-Position and V-Position or press hot-key (AUTO).				
Picture has color defects (white does not look white)	Adjust RGB color or select desired color temperature.				
Horizontal or vertical disturbances on the screen	Use Windows 7/8/10/11 shut-down mode to adjust CLOCK and FOCUS. Press hot-key (AUTO) to auto-adjust.				
Regulation & Service	Please refer to Regulation & Service Information which is in the CD manual or www.aoc.com (to find the model you purchase in your country and to find Regulation & Service Information in Support page.				

# **Specification**

## **General Specification**

	Model name	24E4CV					
	Driving system	TFT Color LCD					
Panel	Viewable Image Size	60.5 cm diagonal					
	Pixel pitch	0.2745mm(H) x 0. 2745mm (V)					
	Display Color	16.7M Colors					
	Horizontal scan range	30-85 kHz(VGA) 30-140kHz(HDMI/DisplayPort)					
	Horizontal scan Size(Maximum)	527.04mm					
	Vertical scan range	48-75Hz(VGA) 48-120Hz(HDMI/DisplayPort)					
	Vertical Scan Size(Maximum)	296.46mm					
	Optimal preset resolution	1920*1080@60Hz(HDM 1920*1080@75Hz(VGA)					
Others	Max resolution	1920*1080@120Hz(HDMI/DP) 1920*1080@75Hz(VGA)					
	Plug & Play	VESA DDC2B/CI					
	Power Source	100-240V~, 50/60Hz, 1.5A					
	Power Consumption Heat Dissipation	Typical(default brightness and contrast)		21W			
		Max. (brightness = 100, contrast =100)		≤150W			
		Standby Mode	≤0.3W				
		Normal Operation		71.67 BTU/hr (typ.)			
		Sleep (Standby mode)		<1.02 BTU/hr			
		Off mode		<0 BTU/hr			
Physical	Connector Type	HDMI/DisplayPort In/USB C/DisplayPort Out/USB Upstrear Earphone/USB					
Characteristics	Signal Cable Type	Detachable					
		Operating 0°C~40°C					
	Temperature	Non-Operating	-25°C~55°C				
Environmontal	al Humidity	Operating	10%~85% (Non-Co	ondensing)			
		Non-Operating	5%~93% (Non-Condensing)				
	Altitude	Operating	ng 0m~5000m (0ft~16404ft)				
		Non-Operating	0m~12192m (0ft~4	40000ft)			

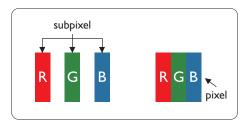


## **AOC Monitors Panel Pixel Defect Policy**

AOC strives to deliver the highest quality products. We use some of the industry's most advanced manufacturing processes and practice stringent quality control. However, pixel or sub pixel defects on the Monitor panels used in the monitors are sometimes unavoidable.

No manufacturer can guarantee that all panels will be free from pixel defects, but AOC guarantees that any monitor with an unacceptable number of defects will be repaired or replaced under warranty. This notice explains the different types of pixel defects and defines acceptable defect levels for each type. In order to qualify for repair or replacement under warranty, the number of pixel defects on a Monitor panel must exceed these acceptable levels. For example, no more than 0.0004% of the sub pixels on a monitor may be defective.

Furthermore, AOC sets even higher quality standards for certain types or combinations of pixel defects that are more noticeable than others. This policy is valid worldwide.



#### **Pixels and Sub pixels**

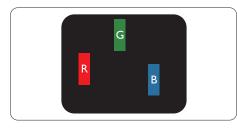
A pixel, or picture element, is composed of three sub pixels in the primary colors of red, green and blue. Many pixels together form an image. When all sub pixels of a pixel are lit, the three colored sub pixels together appear as a single white pixel. When all are dark, the three colored sub pixels together appear as a single black pixel. Other combinations of lit and dark sub pixels appear as single pixels of other colors.

#### Types of Pixel Defects

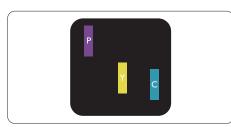
Pixel and sub pixel defects appear on the screen in different ways. There are two categories of pixel defects and several types of sub pixel defects within each category.

#### **Bright Dot Defects**

Bright dot defects appear as pixels or sub pixels that are always lit or 'on'. That is, a bright dot is a sub-pixel that stands out on the screen when the monitor displays a dark pattern. There are the types of bright dot defects.



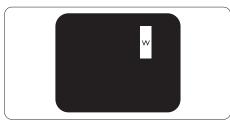
#### One lit red, green or blue sub pixel.



Two adjacent lit sub pixels:

- Red + Blue = Purple
- Red + Green = Yellow

- Green + Blue = Cyan (Light Blue)



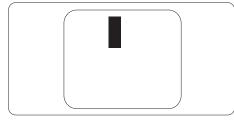
Three adjacent lit sub pixels (one white pixel).

Note

A red or blue bright dot must be more than 50 percent brighter than neighboring dots while a green bright dot is 30 percent brighter than neighboring dots.

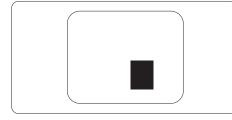
#### **Black Dot Defects**

Black dot defects appear as pixels or sub pixels that are always dark or 'off'. That is, a dark dot is a sub-pixel that stands out on the screen when the monitor displays a light pattern. These are the types of black dot defects.



#### **Proximity of Pixel Defects**

Because pixel and sub pixels defects of the same type that are near to one another may be more noticeable, AOC also specifies tolerances for the proximity of pixel defects.



#### **Pixel Defect Tolerances**

In order to qualify for repair or replacement due to pixel defects during the warranty period, a Monitor panel in a AOC panel monitor must have pixel or sub pixel defects exceeding the tolerances listed in the web manual.

BRIGHT DOT DEFECTS	ACCEPTABLE LEVEL
1 lit subpixel	2
2 adjacent lit subpixels	1
3 adjacent lit subpixels (one white pixel)	0
Distance between two bright dot defects*	>=15mm
Total bright dot defects of all types	2
BLACK DOT DEFECTS	ACCEPTABLE LEVEL
1 dark subpixel	5 or fewer
2 adjacent dark subpixels	2 or fewer
3 adjacent dark subpixels	≤]
Distance between two black dot defects*	>=15mm
Total black dot defects of all types	5 or fewer
TOTAL DOT DEFECTS	ACCEPTABLE LEVEL
Total bright or black dot defects of all types	5 or fewer

#### Note

\*: 1 or 2 adjacent sub pixel defects = 1 dot defect.

## **Preset Display Modes**

STANDARD	RESOLUTION(±1Hz)	HORIZONTAL FREQUENCY(KHz)	VERTICAL FREQUENCY(Hz)
	640x480@60Hz	31.469	59.94
VGA	640x480@72Hz	37.861	72.809
	640x480@75Hz	37.500	75.000
MAC MODES VGA	640x480@67Hz	35.000	66.667
IBM MODE	720x400@70Hz	31.469	70.087
	800x600@56Hz	35.156	56.25
SVGA	800x600@60Hz	37.879	60.317
SVGA	800x600@72Hz	48.077	72.188
	800x600@75Hz	46.875	75.000
MAC MIDE SVGA	832x624@75Hz	49.725	74.500
	1024x768@60Hz	48.363	60.004
XGA	1024x768@70Hz	56.476	70.069
	1024x768@75Hz	60.023	75.029
SXGA –	1280x1024@60Hz	63.981	60.020
SAUA	1280x1024@75Hz	79.976	75.025
WSXG	1280x720@60Hz	44.772	59.855
VV3AU	1280x960@60Hz	60.000	60.000
WXGA+	1440x900@60Hz	55.935	59.876
WSXGA+	1680x1050@60Hz	64.674	59.883
	1920x1080@60Hz	67.500	60.000
FHD -	1920x1080@75Hz	83.894	74.973
	1920x1080@100Hz	110.000	100.000
	1920x1080@120Hz	135.000	120.000

Note: According to the VESA standard, there may be a certain error (+/-1Hz) when calculating the refresh rate (field frequency) of different operating systems and graphics cards. In order to improve compatibility, the nominal refresh rate of this product has been rounded off. Please refer to the actual product.

# Recommendations to prevent Computer Vision Syndrome (CVS)

#### (Only applicable to the model of application)

AOC monitors are designed with TÜV Rheinland® EyeComfort 3.0 to prevent eyestrain caused by prolonged computer use. This advanced four-star rating standard ensures reduced visual fatigue through a combination of hardware and design features which are enabled by default on your monitor.

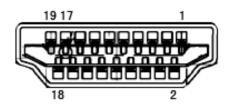
#### Easy-on-eyes features:

- **Anti-glare screen:** The matte anti-glare coating minimizes reflections from ambient lighting sources such as windows or overhead lamps, reducing visual distractions and improving screen clarity.
- Flicker-free technology: Utilizes direct current (DC) backlight control to maintain consistent brightness levels in order to eliminate screen flickering a common source of eye fatigue.
- **LowBlue mode:** This monitor reduces harmful blue light exposure from less than 50 percent to under 35 percent, helping to protect your eyes without compromising color quality. The low blue light feature is set to be the default factory setting to comply with TÜV Rheinland's hardware low blue light certification.
- **Reading mode:** Reading mode provides a paper-like reading experience that is best suited for reviewing long documents, articles or eBooks. This allows a more natural and comfortable reading experience by adjusting the contrast, brightness and color temperature thereby reducing eye strain during extended reading sessions.

To reduce eye fatigue and enhance productivity, follow these best practices when setting up your workstation:

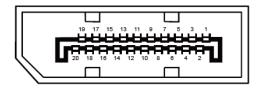
- **Optimize Ergonomics:** Position your desk and chair so that your feet rest flat on the floor, your eyes are approximately one arm's length from the screen, and your hands can rest comfortably on the keyboard and mouse. Your eye level should be five to seven cm (two to three inches) below the top edge of the monitor. If you wear bifocal or progressive lenses, adjust the monitor height to minimize head tilting.
- Maintain Healthy Viewing Distance: Keep a distance of 50 to 70 centimeters (20 to 28 inches) between your eyes and the screen. Prolonged screen exposure can cause eye fatigue and may impact vision. To reduce strain, rest your eyes for five to ten minutes after every hour of screen use. Regularly shifting your focus to distant objects can also help relax your eye muscles.
- Adjust Display Settings: Choose the most suitable monitor mode for your tasks, or manually adjust the brightness and contrast to your comfort level.
- **Manage Lighting:** Ensure that your screen is free from glare or reflections caused by overhead lights or windows. Match the lighting behind the monitor to the screen's brightness, particularly when displaying light backgrounds. Avoid fluorescent lights and highly reflective surfaces.
- **Build Healthy Work Habits:** Blink often and maintain good eye care practices to help prevent dryness and discomfort. Frequent, shorter breaks are more effective than fewer, longer ones in maintaining visual comfort throughout the day.
- **Practice Eye and Neck Exercises:** Periodically focus on distant objects to reduce eye strain. Close your eyes and gently roll them in circles. To release tension, stretch your neck by slowly tilting your head forward, backward, and side to side.

## Pin Assignments



19-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1.	TMDS Data 2+	9.	TMDS Data 0-	17.	DDC/CEC Ground
2.	TMDS Data 2 Shield	10.	TMDS Clock +	18.	+5V Power
3.	TMDS Data 2-	11.	TMDS Clock Shield	19.	Hot Plug Detect
4.	TMDS Data 1+	12.	TMDS Clock-		
5.	TMDS Data 1Shield	13.	CEC		
6.	TMDS Data 1-	14.	Reserved (N.C. on device)		
7.	TMDS Data 0+	15.	SCL		
8.	TMDS Data 0 Shield	16.	SDA		



## 20-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name
1	ML_Lane 3 (n)	11	GND
2	GND	12	ML_Lane 0 (p)
3	ML_Lane 3 (p)	13	CONFIGI
4	ML_Lane 2 (n)	14	CONFIG2
5	GND	15	AUX_CH(p)
6	ML_Lane 2 (p)	16	GND
7	ML_Lanel(n)	17	AUX_CH(n)
8	GND	18	Hot Plug Detect
9	ML_Lanel(p)	19	Return DP_PWR
10	ML_Lane 0 (n)	20	DP_PWR

## **Plug and Play**

#### Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.



HIGH-DEFINITION MULTIMEDIA INTERFACE