



LCD Monitor
User Manual

CU34G2XPD/BK



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Safety

National Conventions

The following subsections describe national conventions used in this document.

Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

Power

 \bigwedge The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

 Λ The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

 Λ Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.



not overload power strips and extension cords. Overloading can result in fire or electric shock.

1 To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 5A.



 \bigwedge The wall socket shall be installed near the equipment and shall be easily accessible.

Installation

🛕 Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

🛕 Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

Do not place the front of the product on the floor.

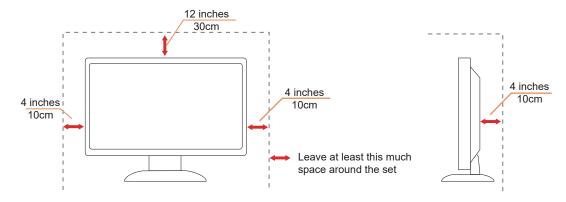
If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

 \mathbf{M} To avoid potential damage, for example the panel peeling from the bezel, ensure that the monitor does not tilt downward by more than -5 degrees. If the -5 degree downward tilt angle maximum is exceeded, the monitor damage will not be covered under warranty.

See below the recommended ventilation areas around the monitor when the monitor is installed on the wall or on the stand:

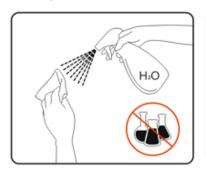
Installed with stand



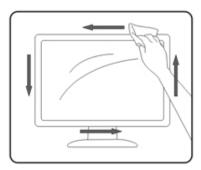
Cleaning

Clean the cabinet regularly with a water-dampened, soft cloth.

• When cleaning use a soft cotton or microfiber cloth. The cloth should be damp and almost dry, do not allow liquid into the case.







Please disconnect the power cord before cleaning the product.

Other

If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.



Make sure that the ventilating openings are not blocked by a table or curtain.



1 Do not engage the LCD monitor in severe vibration or high impact conditions during operation.



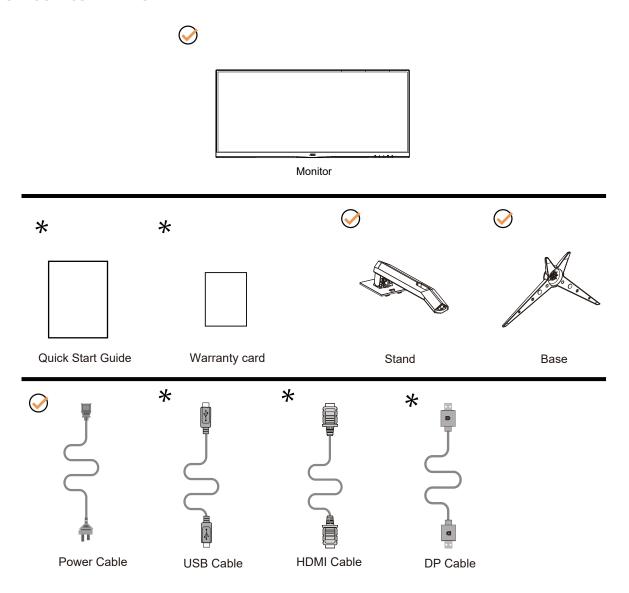
Do not knock or drop the monitor during operation or transportation.

 \uparrow The power cords shall be safety approved. For Germany, it shall be H03VV-F/H05VV-F, 3G, 0.75 mm², or better. For other countries, the suitable types shall be used accordingly.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Setup

Contents in Box



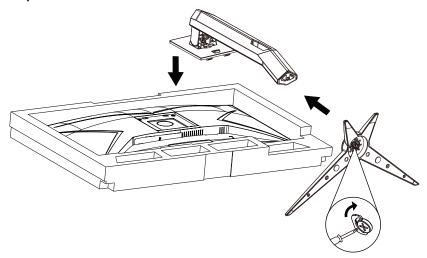
Not all signal cables (HDMI/DP cables) will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

Stand & Base Setup

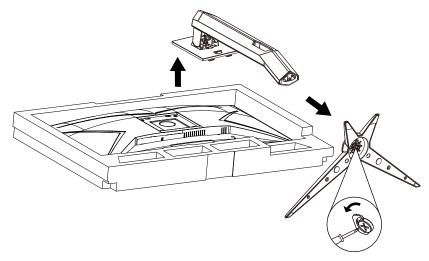
Please setup or remove the base following the steps as below.

Please place the monitor on a soft and flat surface to prevent the scratch.

Setup:



Remove:



Specification for base screw: M6*13 mm (effective thread 5.5 mm)

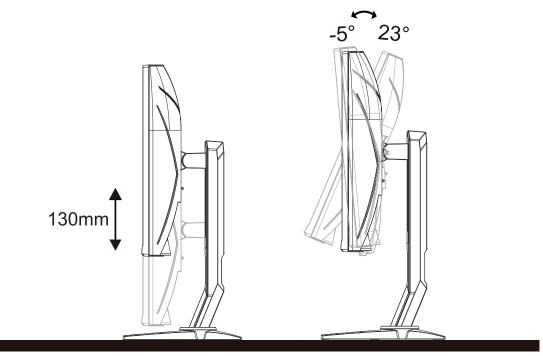


Adjusting Viewing Angle

To achieve the best viewing experience, it is recommended that the user can make sure they are able to look at their whole face on the screen, then adjust the monitor's angle based on personal preference..

Hold the stand so you will not topple the monitor when you change the monitor's angle.

You are able to adjust the monitor as below:



NOTE:

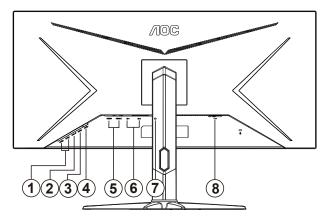
Do not touch the LCD screen when you change the angle. Touching the LCD screen may cause damage.

WARNING:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

Connecting the Monitor

Cable Connections In Back of Monitor:



- 1. USB 3.2 Gen 1x2
- 2. USB3.2 Gen1+Quick Chargingx1
- 3. USB 3.2 Gen 1x1
- 4. USB-PC upstream
- 5. HDMIx2
- 6. DisplayPortx2
- 7. Earphone out
- 8. Power

Connect to PC

- 1. Connect the power cord to the back of the display firmly.
- 2. Turn off your computer and unplug its power cable.
- 3. Connect the display signal cable to the video connector on the back of your computer.
- 4. Plug the power cord of your computer and your display into a nearby outlet.
- 5. Turn on your computer and display.

If your monitor displays an image, installation is complete. If it does not display an image, please refer to Troubleshoot.

To protect equipment, always turn off the PC and LCD monitor before connecting.

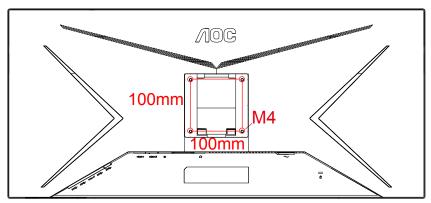
Wall Mounting

Preparing to Install An Optional Wall Mounting Arm.

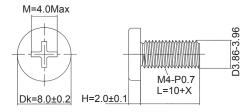


This monitor can be attached to a wall mounting arm you purchase separately. Disconnect power before this procedure. Follow these steps:

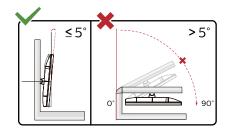
- 1. Remove the base.
- 2. Follow the manufacturer's instructions to assemble the wall mounting arm.
- 3. Place the wall mounting arm onto the back of the monitor. Line up the holes of the arm with the holes in the back of the monitor.
- 4. Insert the 4 screws into the holes and tighten.
- 5. Reconnect the cables. Refer to the user's manual that came with the optional wall mounting arm for instructions on attaching it to the wall.



Specification of wall hanger screws: M4*(10+X)mm, (X=Thickness of Wall mount bracket)



Noted: VESA mounting screw holes are not available for all models, please check with the dealer or official department of AOC. Always contact manufacturer for wall-mount installation.



* Display design may differ from those illustrated.

WARNING:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

AMD FreeSync Premium function

- 1. AMD FreeSync Premium function is works with DisplayPort/HDMI
- 2. Compatible Graphics Card: Recommend list is as the below, also could be checked by visiting <u>www.AMD.</u> com

Graphics Cards

- Radeon™ RX Vega series
- Radeon™ RX 500 series
- Radeon™ RX 400 series
- Radeon™ R9/R7 300 series R9 370/X, R7 370/X, R7 265except
- Radeon™ Pro Duo (2016)
- Radeon™ R9 Nano series
- Radeon™ R9 Fury series
- Radeon™ R9/R7 200 series (R9 270/X, R9 280/Xexcept)

Processors

- AMD Ryzen™ 7 2700U
- AMD Ryzen™ 5 2500U
- AMD Ryzen™ 5 2400G
- AMD Ryzen™ 3 2300U
- AMD Ryzen™ 3 2200G
- · AMD PRO A12-9800
- · AMD PRO A12-9800E
- · AMD PRO A10-9700
- · AMD PRO A10-9700E
- · AMD PRO A8-9600
- · AMD PRO A6-9500
- · AMD PRO A6-9500E
- · AMD PRO A12-8870
- · AMD PRO A12-8870E
- · AMD PRO A10-8770
- · AMD PRO A10-8770E
- · AMD PRO A10-8750B
- AMD PRO A8-8650B
- · AMD PRO A6-8570
- · AMD PRO A6-8570E
- · AMD PRO A4-8350B
- · AMD A10-7890K
- · AMD A10-7870K
- · AMD A10-7850K
- · AMD A10-7800
- · AMD A10-7700K
- · AMD A8-7670K
- AMD A8-7650KAMD A8-7600
- · AMD A6-7400K

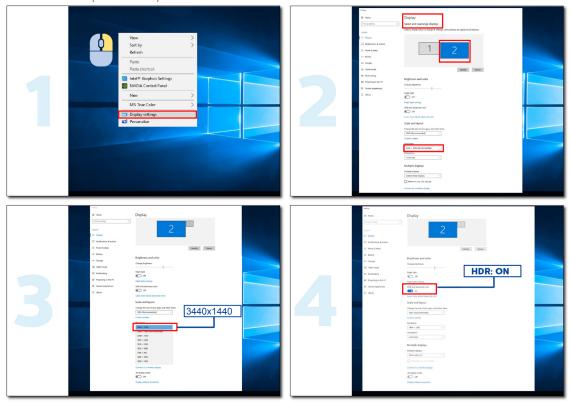
HDR

It is compatible with input signals in HDR10 format.

The display may automatically activate the HDR function if the player and content are compatible. Please contact the device manufacturer and the content provider for information on the compatibility of your device and content. Please select "OFF" for the HDR function when you have no need for automatical activation function.

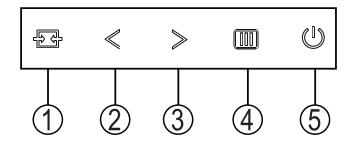
Note:

- 1. No special setting is needed for the DisplayPort/HDMI interface in WIN10 versions lower (older) than V1703.
- 2. Only the HDMI interface is available and the DisplayPort interface cannot function in WIN10 version V1703.
- a. The display resolution is set to 3440x1440, and HDR is preset to ON. Under these conditions, the screen may slightly dim, indicating HDR has been activated.
- b. After entering an application, the best HDR effect can be achieved when the resolution is changed to 3440x1440 (if available).



Adjusting

Hotkeys



1	Source/Exit
2	Game Mode/<
3	Dial Point/>
4	Menu/Enter
5	Power

Source/Exit

When the OSD is closed, press Source/Exit button will be Source hot key function.

Game Mode/<

When there is no OSD, press "<" key to open game mode function, then press "<" or ">" key to select game mode (FPS, RTS, Racing, Gamer 1, Gamer 2 or Gamer 3) basing on the different game types.

Dial Point/>

When there is no OSD, press Dial Point button to active Dial Point menu, and then press "<" or ">" to set Dial Point on or off.

Menu/Enter

Press to display the OSD or confirm the selection.

Power

Turn on/off the monitor.

OSD Setting

Basic and simple instruction on the control keys.



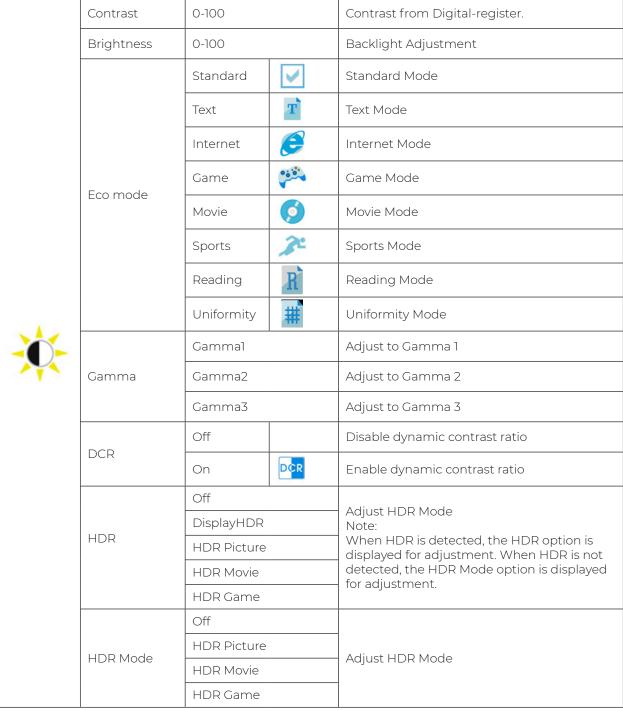
- 1. Press the **IIII Menu-button** to activate the OSD window.
- 2. Press < Left or > Right to navigate through the functions. Once the desired function is highlighted, press the ||| Menu-button to activate it, press < Left or > Right to navigate through the sub-menu functions. Once the desired function is highlighted, press |||| Menu-button to activate it.
- 3. Press **Left** or **>** to change the settings of the selected function. Press to exit. If you want to adjust any other function, repeat steps 2-3.
- 4. OSD Lock Function: To lock the OSD, press and hold the **III Menu-button** while the monitor is off and then press **() power** button to turn the monitor on. To unlock the OSD press and hold the **III Menubutton** while the monitor is off and then press **() power** button to turn the monitor on.

Notes:

- 1. If the product has only one signal input, the item of "Input Select" is unable to be adjusted.
- 2. If the product screen size is 4:3 or input signal resolution is native resolution, the item of "Image Ratio" is disabled.
- 3. One of DCR, Color Boost and Picture Boost functions is activated, the other two functions are turned off accordingly.

Luminance





Note:

The function MBR and Overdrive Boost are available only when AMD FreeSync Premium is off and the vertical frequency is up to 75 Hz.

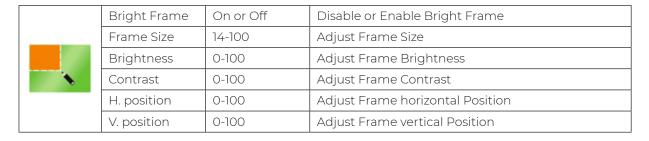
Color Setup



	Color Temp.	Warm	Recall Warm Color Temperature from EEPROM.
		Normal	Recall Normal Color Temperature from EEPROM.
		Cool	Recall Cool Color Temperature from EEPROM.
		sRGB	Recall SRGB Color Temperature from EEPROM.
		User	Restore Color Temperature from EEPROM.
		Full Enhance	Disable or Enable Full Enhance Mode
	DCB Mode	Nature Skin	Disable or Enable Nature Skin Mode
		Green Field	Disable or Enable Green Field Mode
		Sky-blue	Disable or Enable Sky-blue Mode
		AutoDetect	Disable or Enable AutoDetect Mode
		Off	Disable DCB Mode
	DCB Demo	On or Off	Disable or Enable Demo
	Red	0-100	Red gain from Digital-register.
	Green	0-100	Green gain from Digital-register.
	Blue	0-100	Blue gain from Digital-register.

Picture Boost



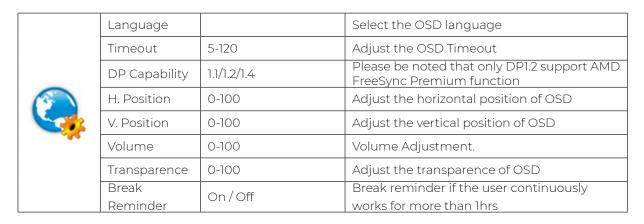


Note:

Adjust the brightness, contrast, and position of the Bright Frame for better viewing experience.

OSD Setup



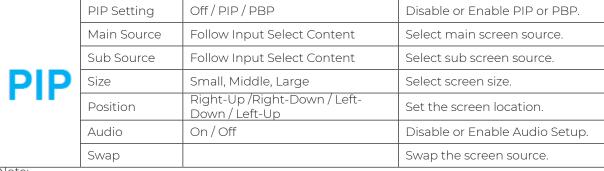


Notes:

If the DP video content supports DP1.2, please select DP1.2 for DP Capability; otherwise, please select DP1.1.

PIP Setting



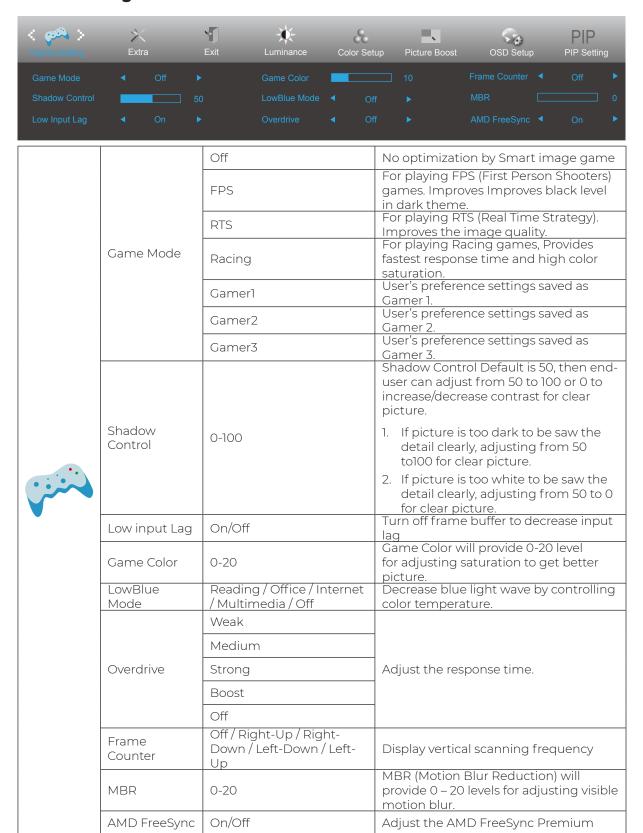


Note:

- 1) When "HDR" under "Brightness" is set to non-off state, all items under "PIP Settings" cannot be adjusted.
- 2) When PBP/PIP is enabled, the main screen/secondary screen input source compatibility is as follows:

Sub Main	HDMII	HDMI2	DPI	DP2
HDMII	V	V	V	V
HDMI2	V	V	V	V
DPI	V	V	V	V
DP2	V	V	V	V

Game Setting

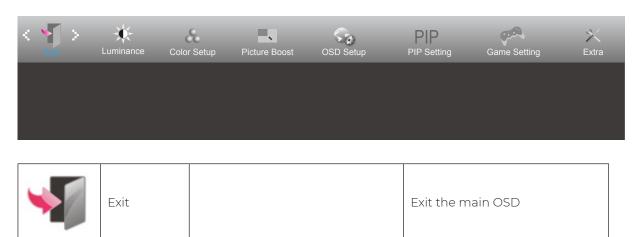


Extra



Input Select		Select Input Signal Source
Off timer	0-24hrs	Select DC off time
Image Ratio	Wide / 4:3 / 1:1 / 17" (4:3) / 19" (4:3) / 19" (5:4) / 19" w (16:10) / 21.5" w (16:9) / 22" w (16:10) / 23" w (16:9) / 23.6" W (16:9) / 24" W (16:9) / 27" W (16:9)	Select image ratio for display.
DDC/CI	Yes or No	Turn ON/OFF DDC/CI Support
Reset	Yes or No	Reset the menu to default

Exit



LED Indicator

Status	LED Color
Full Power Mode	White
Active-off Mode	Orange

Troubleshoot

Problem & Question	Possible Solutions			
Power LED Is Not On	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.			
No IMAGE On The Screen	 Is the power cord connected properly? Check the power cord connection and power supply. Is the video cable connected correctly?? (Connected using the HDMI cable) Check the HDMI cable connection. (Connected using the DP cable) Check the DP cable connection. * HDMI/DP input is not available on every model. If the power is on, reboot the computer to see the initial screen (the login screen.) If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 7/8/10) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution) If the initial screen (the login screen) does not appear, contact the Service Center or your dealer. Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly. Make sure the AOC Monitor Drivers are installed. 			
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press hot-key (AUTO) to auto-adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.			
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution you are using.			
Monitor Is Stuck In Active Off-Mode Missing One Of The	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key. Inspect the monitor's video cable and make sure that no pin is			
Primary Colors (RED, GREEN, or BLUE)	damaged. Make sure the monitor's video cable is properly connected to the computer.			
Screen Image Is Not Centered Or Sized Properly	Adjust H-Position and V-Position or press hot-key (AUTO).			
Picture Has Color Defects (White Does Not Look White)	Adjust RGB color or select desired color temperature.			
Horizontal Or Vertical Disturbances On the screen	Use Windows 7/8/10 shut-down mode to adjust CLOCK and FOCUS. Press hot-key (AUTO) to auto-adjust.			
Regulation & Service	Please refer to Regulation & Service Information which is in the CD manual or www.aoc.com (to find the model you purchase in your country and to find Regulation & Service Information in Support page.)			

Specification

General Specification

	Model name	CU34G2XPD/BK		
	Driving system	TFT Color LCD		
Panel	Viewable Image Size	86.36 cm diagonal		
	Pixel pitch	0.23175mm(H) x 0.23175mm(V)		
	Display Color	1.07B		
	Horizontal scan range	30k-160kHz(HDMI)		
	Horizontal scarriange	30k-270kHz(DisplayPort)		
	Horizontal scan Size(Maximum)	797.22mm		
	Vertical scan range	48-120Hz(HDMI)		
		48-180Hz(DisplayPort)		
	Vertical Scan Size(Maximum)	333.72mm		
	Optimal preset resolution	3440x1440@60Hz		
Others	Max resolution	3440x1440@100Hz(HDI	′	
Others		3440x1440@180Hz(DisplayPort)		
	Plug & Play	VESA DDC2B/CI		
	Power Source	100-240V~, 50/60Hz,1.5A		
	Power Consumption	Typical (default brightness and	59W	
		contrast)	3900	
		Max. (brightness = 100,	<120W	
		contrast =100)		
		Standby mode	≤0.5W	
Physical Characteristics	Connector Type	HDMIx2/DisplayPortx2/USBx4/USB upstream / Earphone out		
Characteristics	Signal Cable Type	Detachable		
	Temperature	Operating	0°C~ 40°C	
Environmental		Non-Operating	-25°C~ 55°C	
	Humidity	Operating	10% ~ 85% (non- condensing)	
		Non-Operating	5% ~ 93% (non-condensing)	
	Altitude	Operating	0m~5000m (0ft~16404ft)	
	Aititude	Non-Operating	0m~12192m (0ft~40000ft)	

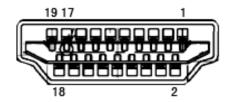


Preset Display Modes

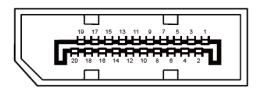
STANDARD	RESOLUTION(+/-1Hz)	HORIZONTAL FREQUENCY(kHz)	VERTICAL FREQUENCY(Hz)
	640x480@60Hz	31.469	59.94
VGA	640x480@72Hz	37.861	72.809
	640x480@75Hz	37.5	75
	800x600@60Hz	37.879	60.317
SVGA	800x600@72Hz	48.077	72.188
	800x600@75Hz	46.875	75
	1024x768@60Hz	48.363	60.004
XGA	1024x768@70Hz	56.476	70.069
	1024x768@75Hz	60.023	75.029
CVCA	1280x1024@60Hz	63.981	60.020
SXGA	1280x1024@75Hz	79.976	75.025
) A D (C A .	1440x900@60Hz	55.935	59.887
WXGA+	1440x900@60Hz	55.469	59.901
\A\G\\G\A	1680x1050@60Hz	65.290	59.954
WSXGA	1680x1050@60Hz	64.674	59.883
FHD	1920x1080@60Hz 67.5		60
\4/511D	2560x1080@60Hz	66	60
WFHD	2560x1080@50Hz	56.25	50
	3440x1440@30Hz	44.408	29.985
	3440x1440@60Hz	89.819	59.973
	3440x1440@100Hz	150.972	99.982
MOLID	3440X1440@120(DisplayPort Only)	181.2	120
WQHD	3440X1440@144(DisplayPort Only)	214.56	144
	3440X1440@165Hz (DisplayPort Only)	244.36	165
	Only) 3440X1440@180Hz (DisplayPort Only)	266.580	180
	IBM MOD	ES	
DOS	720x400@70Hz	31.469	70.087
	MAC MOD	DES	
VGA	640x480@67Hz	35.000	66.667
SVGA	832x624@75Hz	49.725	74.551
XGA	1024x768@75Hz	60.241	74.927

Note: According to the VESA standard, there may be a certain error (+/-1Hz) when calculating the refresh rate (field frequency) of different operating systems and graphics cards. In order to improve compatibility, the nominal refresh rate of this product has been rounded off. Please refer to the actual product.

Pin Assignments



Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1.	TMDS Data 2+	9.	TMDS Data 0-	17.	DDC/CEC Ground
2.	TMDS Data 2 Shield	10.	TMDS Clock +	18.	+5V Power
3.	TMDS Data 2-	11.	TMDS Clock Shield	19.	Hot Plug Detect
4.	TMDS Data 1+	12.	TMDS Clock-		
5.	TMDS Data 1Shield	13.	CEC		
6.	TMDS Data 1-	14.	Reserved (N.C. on device)		
7.	TMDS Data 0+	15.	SCL		
8.	TMDS Data 0 Shield	16.	SDA		



20-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name
1	ML_Lane 3 (n)	11	GND
2	GND	12	ML_Lane O (p)
3	ML_Lane 3 (p)	13	CONFIG1
4	ML_Lane 2 (n)	14	CONFIG2
5	GND	15	AUX_CH(p)
6	ML_Lane 2 (p)	16	GND
7	ML_Lane 1 (n)	17	AUX_CH(n)
8	GND	18	Hot Plug Detect
9	ML_Lane 1 (p)	19	Return DP_PWR
10	ML_Lane O (n)	20	DP_PWR

Plug and Play

Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.