# **NOC**

See it. Live it. In a new dimension.



LCD Monitor User Manual I2367Fм LED Backlight

©2013 AOC. All Rights Reserved.

Safety	3
National Conventions	3
Power	4
Installation	5
Cleaning	6
Other	7
Setup	8
Contents in Box	8
Setup Stand & Base	9
Adjusting Viewing Angle	11
Connecting the Monitor	12
Adjusting	
Setting Optimal Resolution	13
Windows 8	
Windows Vista	
Windows XP	
Windows ME/2000	
Hotkeys	19
Using "MHL" (Mobile High-Defintion Link)	21
- Using "MHL"	
OSD Setting	
Luminance	24
Image Setup	
Color Setup	
Picture Boost	
OSD Setup	
Extra	
Exit	
LED Indicator	
Driver	
Monitor Driver	
Windows 8	
Windows 7	
Windows Vista	
Windows XP	
Windows 2000	
Windows ME	
i-Menu	
e-Saver	53
Screen+	
Troubleshoot	55
Specification	56
General Specification	56
Preset Display Modes	58
Pin Assignments	59
Plug and Play	60
Regulation	61
FCC Notice	61
CE Declaration of Conformity	61
WEEE Declaration	
Service	
Warranty Statement for Europe	
Warranty Statement for North & South America (excluding Brazil)	

## Safety

## **National Conventions**

The following subsections describe notational conventions used in this document.

#### Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**WARNING:** A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

### Power

The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.

A Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 - 240V ~, Min. 5A

A The wall socket shall be installed near the equipment and shall be easily accessible.

For use only with the attached power adapter (Output 12Vdc) which have UL,CSA listed license (Only for monitors with power adapter).

Manufacturers:

- 1) TPV ELECTRONICS(FUJIAN) CO., LTD model : ADPC1245
- 2) HONOR ELECTRONIC CO., LTD model: ADS-65LSI-12-1 12045G
- 3) L&T Display Technology(FUJIAN) LTD Model : ADPC1245

### Installation

Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

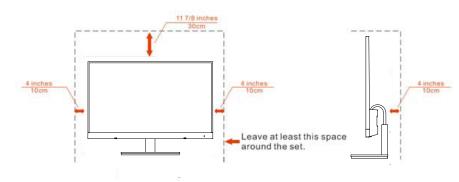
Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

Do not place the front of the product on the floor.

If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

See below the recommended ventilation areas around the monitor when the monitor is installed on the stand:



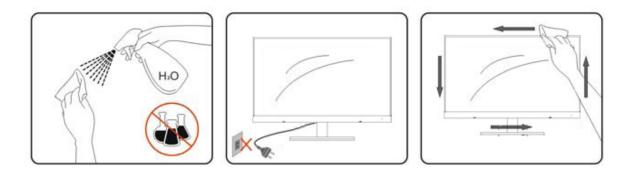
#### Installed with stand

## Cleaning

Clean the cabinet regularly with cloth. You can use soft-detergent to wipe out the stain, instead of strong-detergent which will cauterize the product cabinet.

When cleaning, make sure no detergent is leaked into the product. The cleaning cloth should not be too rough as it will scratch the screen surface.

Please disconnect the power cord before cleaning the product.



## Other

If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.

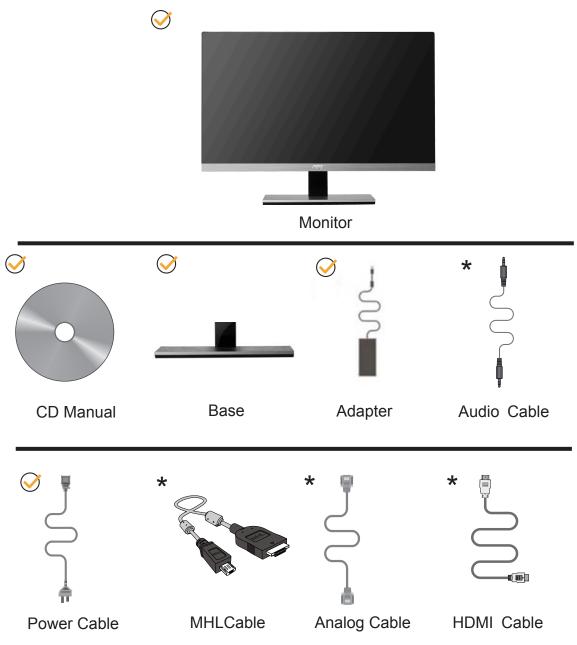
All Make sure that the ventilating openings are not blocked by a table or curtain.

LOD not engage the LCD monitor in severe vibration or high impact conditions during operation.

L Do not knock or drop the monitor during operation or transportation.

## Setup

## **Contents in Box**

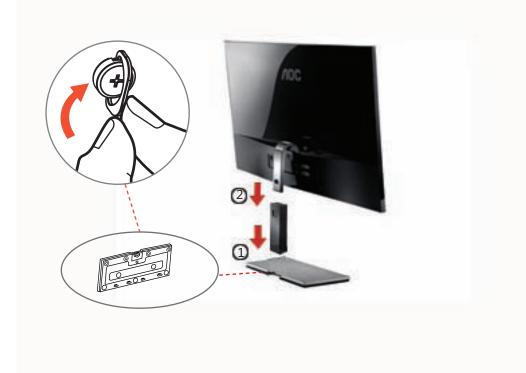


Not all signal cables (Analog, MHL and HDMI cables) will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

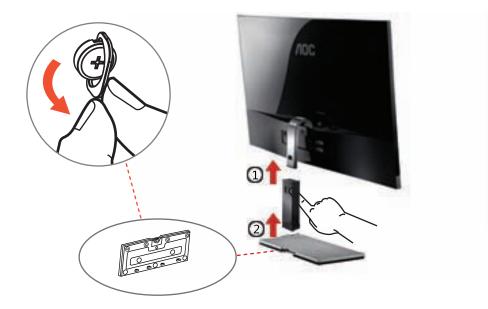
## Setup Stand & Base

Please setup or remove the base following the steps as below.

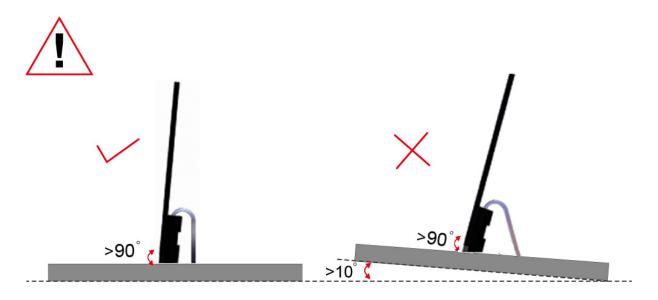
Setup:



#### Remove:



Unit standing without base is available. (Caution: must put unit in flat surface. Any uneven or sloped surface may result unit damaged or injury to user.)



## **Adjusting Viewing Angle**

For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.

Hold the stand so you will not topple the monitor when you change the monitor's angle.

You are able to adjust the monitor's angle from -5° to 23 °.





Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.

## **Connecting the Monitor**

Cable Connections In Back of Monitor and Computer:



- 1. Power
- 2. Earphone
- 3. Audio port
- 4. D-Sub port
- 5. HDMI1/MHL port
- 6. HDMI2 port

To protect equipment, always turn off the PC and LCD monitor before connecting.

- 1 Connect the power cable to the AC port on the back of the monitor.
- 2 Connect one end of the 15-pin D-Sub and HDMI cable to the back of the monitor and connect the other end to the computer's D-Sub and HDMI or mobile's MHL port.
- 3 Turn on your monitor and computer.

If your monitor displays an image, installation is complete. If it does not display an image, please refer Troubleshooting.

## Adjusting

## **Setting Optimal Resolution**

#### Windows 8

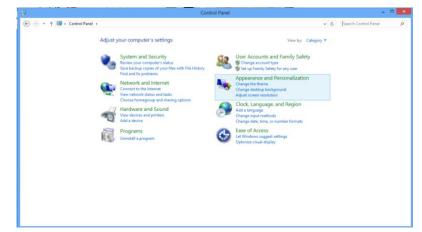
#### For Windows 8:

1. Right click and click **All apps** at the bottom-right of the screen.

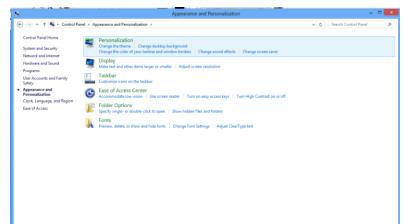


b <sup>ling</sup>	Reader		WordPad	Computer
Calendar	SkyDrive	-	XPS Viewer	Control Panel
Camera	Sports	Character Map		Default Programs
Desktop	Store 🗧	Math Input Panel	Magnifier	File Explorer
Finance	Tavel Tavel	Noteped	Sarrator	Help and Support
Games	Wideo	🛷 Paint	On-Screen Keyboard	Ten Run
C Internet Explorer	Weather	Remote Desitop Connection	Windows Speech Recognition	🐷 lask Marager
Mail		Sripping Tool		Windows Defender
Maps 1		Sound Recorder	GPU/View	Windows Easy Transfer
Messaging		Steps Recorder	GPU/View Help	Windows Easy Transfer Reports
Music		Sticky Notes	Windows Performance	Windows PowerShell
E News		Windows Fax and Scan	Windows Performance	
People		Windows Journal		
Photos		Vindows Media Player	Command Prompt	

- 2. Set the "View by" to "Category".
- 3. Click Appearance and Personalization.



#### 4. Click **DISPLAY.**



#### 5. Set the resolution **SLIDE-BAR** to Optimal preset resolution.

		Screen Resolution				 -
🖻 🎯 * 🕈 🖉 > Control Pane	el + Appearance and Personalization	Display      Screen Resolution		× 6	Search Control Panel	ş
	Change the app	earance of your display	Detect Identify			
		1. FEX2780H v 1920 × 1080 (Recommended) v High 1920 × 1080 (Recommended) - 1600 × 900	Advanced settings			
	What display setting		OK Cancel Apply			

#### Windows Vista

For Windows Vista:

1 Click START.

2 Click CONTROL PANEL.

A REAL PROPERTY AND INCOME.	-
Distance Balance	976
Cill Street Mart	under sper
Takana Carte	Deserved to the local data
Trodeni Meda Paper	Anton
Window Photo Labery	Name -
Condensation Manager Second	
A Manhao Mantry Space	Rear Lans
2 Window Tatter	Computer
Adadas Photoshop (SJ	Tablanda -
Name Co.	Connection
Command Prompt	Constituted
- 25	Default Frequence
> Alfregues	Holp and Support
Durfacet .	

3 Click Appearance and Personalization.



#### 4 Click Personalization



#### 5 Click Display Settings.



6 Set the resolution SLIDE-BAR to Optimal preset resolution.



#### Windows XP

For Windows XP:

#### 1 Click START.



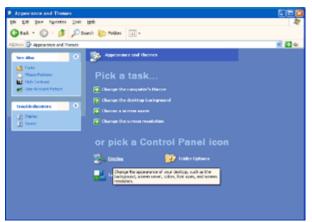
2 Click SETTINGS.

3 Click CONTROL PANEL.

4 Click Appearance and Themes.



5 Double click **DISPLAY**.



#### 6 Click SETTINGS.

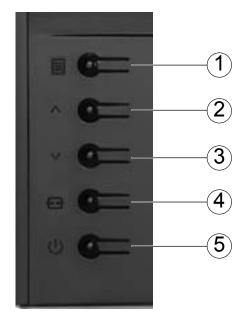
7 Set the resolution SLIDE-BAR to Optimal preset resolution

Display Properties 🛛 😨 🔀
Themes Desktop Screen Saver Appearance Settings
Display:
Plug and Play Monitor on 3D Prophet III
Lese More Highest (32 bit)
1024 by 760 pixels
Iroubleshoot Adganced
OK Cancel Apply

#### Windows ME/2000

- For Windows ME/2000:
- 1 Click START.
- 2 Click SETTINGS.
- 3 Click CONTROL PANEL.
- 4 Double click **DISPLAY.**
- 5 Click SETTINGS.
- 6 Set the resolution SLIDE-BAR to Optimal preset resolution .

## Hotkeys



1	Menu/Enter
2	Volume/ /\
3	Clear Vision/ $\lor$
4	Source/Auto/Exit
5	Power

#### Power

Press the Power button to turn on/off the monitor.

#### Jc`iaY#∕∖

When there is no OSD, press Volume adjust volume.

#### Auto / Exit / Source hot key

When there is no OSD, press Auto/Source button continuously about 2 second to do auto configure. When the OSD is closed, press Source button will be Source hot key function. Press Source button continuously to select the input source showed in the message bar, press Menu/Enter button to change to the source selected.

#### Clear Vision/ $\lor$

- When there is no OSD, Press the "√" button to activate Clear Vision
- Use the "∧" or "∨ "buttons to select between weak, medium, strong, or off settings. Default setting is always "off"
- 3. Press and hold " ∨" button for 5 seconds ,the vertical line will display while no vertical line in screen; Press and hold " ∨" button for 5 seconds ,the vertical line will disappear while the vertical line is moving in screen; Press the " ∨" Button to turn the monitor clear vision Off / Strong / Medium / Weak, the left of vertical line will be the effect demo and right of vertical line will be clear vision off; When display picture in screen will be more obviously.

Clear Vision function will provides the best image viewing experience by converting low resolution and blurry images into clear and vivid images.







## Using "MHL(Mobile High-Definition Link)"

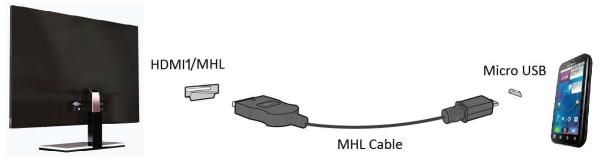
#### 1. "MHL" (Mobile High-Definition Link)

This feature allows you to enjoy videos and photos (imported from a connected mobile device that supports MHL) on the screen of the product.

- To use the MHL function, you need an MHL-certified mobile device. You can check if your mobile device is MHL certified on the device manufacturer's website. To find a list of MHL-certified devices, visit the official MHL website (http://www.mhlconsortium.org).
- To use the MHL function, the latest version of software must be installed on the mobile device.
- On some mobile devices, the MHL function may not be available depending on the device's performance or functionality.
- Since the display size of the product is larger than those of mobile devices, the picture quality may degrade.
- This product is officially MHL-certified. If you encounter any problem when using the MHL function, please contact the manufacturer of the mobile device.
- The picture quality may degrade when content (imported from the mobile device) with a low Resolution is played on the product.

#### Using "MHL"

1. Connect the micro USB port on the mobile device to the [HDMI 1 / MHL] port on the product using the MHL cable.



- When the MHL cable is used, [HDMI 1/ MHL] is the only port on this monitor that supports the MHL function.
- Mobile device must be purchased separately.
- 2. Connect the DC power adapter to the product and a power outlet.
- 3. Press the source button and switch to HDMI 1/MHL to activate MHL mode.
- After about 3 seconds, the MHL screen will be displayed if MHL mode is active.
   Remark: The indicated time "3 sec later" may vary depending on the mobile device.

#### When the mobile device is not connected or does not support MHL

• If MHL mode is not activated, check the connection of the mobile device.

- If MHL mode is not activated, check if the mobile device supports MHL.
- If MHL mode is not activated even though the mobile device supports MHL, update the firmware of the mobile device to the latest version.
- If MHL mode is not activated even though the mobile device supports MHL, check if mobile device MHL port is MHL standard port otherwise an additional MHL-enabled adapter is required.

## **OSD Setting**



Basic and simple instruction on the control keys.

- 1) Press the MENU-button to activate the OSD window.
- 2) Press \or\to navigate through the functions. Once the desired function is highlighted, press the MENU-button to activate it . press \or\to navigate through the sub-menu functions. Once the desired function is highlighted, press MENU-button to activate it.
- Press∧or ∨ to change the settings of the selected function. Press AUTO to exit. If you want to adjust any other function, repeat steps 2-3.
- 4) OSD Lock Function: To lock the OSD, press and hold the **MENU button** while the monitor is off and then press power button to turn the monitor on. To un-lock the OSD - press and hold the **MENU button** while the monitor is off and then press power button to turn the monitor on.

#### Notes:

- 1) If the product has only one signal input, the item of "Input Select" is disable to adjust.
- If the product screen size is 4:3 or input signal resolution is wide format, the item of "Image Ratio" is disable to adjust.
- 3) One of non-standard ECO, DCR, DCB, Picture Boost is activated, the other three of functions are turned off accordingly.
- 4) Certain models may not have the overdrive option. Please refer to the actuaOSD of the dispay.

#### Luminance



1. Press **MENU** (Menu) to display menu.



2. Press  $\land$  or  $\lor$  to select  $\bigstar$  (Luminance), and press **MENU** to enter.



3. Press  $\land$  or  $\lor$  to select submenu, and press **MENU** to enter.

P. Contractor	ta ta ta ta	any love	Red For	Tour as	Road	-		0
for an and the second second	Conc Denay	Patrice Based	<b>C</b> . 10 beta	X. Even	4		٨	
Brightman	Gaerra 60 DCR						v	<u> </u>
Ed toda - Partier	. (terpte						•	
								<b></b>
_							0	

4. Press  $\land or \lor$  to adjust.



5. Press AUTO to exit.

	Brightness	0-100		Backlight Adjustment	
	Contrast	0-100		Contrast from Digital-register.	
		Standard	>	Standard Mode	
		Text	T	Text Mode	
	Eco mode	Internet 🥃		Internet Mode	
*	Eco mode	Game 🥍		Game Mode	
		Movie	Ø	Movie Mode	
		Sports 3		Sports Mode	
	Gamma	Gamma1		Adjust to Gamma1	
		Gamma2		Adjust to Gamma 2	
		Gamma3		Adjust to Gamma 3	
		Off		Disable dynamic contrast ratio	
	DCR	On	DCR	Enable dynamic contrast ratio	
		Weak			
	Overdrive	Medium		Adjust the response time	
	Overunive	Strong		Aujust the response time	
		Off			

#### Image Setup



1. Press **MENU** (Menu) to display menu.





3. Press  $\land$  or  $\lor$  to select submenu, and press **MENU** to enter.

<		Transford	•	× crea	A.	**	
-	-		-				
Plane -							
			NDG				

4. Press  $\land or \lor$  to adjust.





5. Press AUTO to exit.

Clock	0-100	Adjust picture Clock to reduce Vertical-Line noise.		
Phase	0-100	Adjust Picture Phase to reduce Horizontal-Line noise		
Sharpness	0-100	Adjust picture sharpness		
 H.Position	0-100	Adjust the horizontal position of the picture.		
V.Position	0-100	Adjust the vertical position of the picture.		

#### **Color Setup**



1. Press **MENU** (Menu) to display menu.



2. Press  $\land$  or  $\lor$  to select  $\checkmark$  (Color Setup), and press **MENU** to enter.

<	- in	a la contra de la	Cato Setur	X	1	*	H.		^
DCE Made 4								Contraction of the local division of the loc	v 💮
Octo Carrier - 4				ADB					•
									() 🕀

3. Press  $\wedge \, or \, \lor \;\;$  to select submenu, and press MENU to enter.



And the second s

and the second second				
1.0			-	
100			-	
			ADG	



5. Press **AUTO** to exit.

		Warm		Recall Warm Color Temperature from EEPROM.		
	Color setup.	Normal		Recall Normal Color Temperature from EEPROM.		
		Cool		Recall Cool Color Temperature from EEPROM.		
		sRGB		Recall SRGB Color Temperature from EEPROM.		
			Red	Red Gain from Digital-register		
		User	Green	Green Gain Digital-register.		
			Blue	Blue Gain from Digital-register		
	DCB Mode	Full Enhance	on or off	Disable or Enable Full Enhance Mode		
		Nature Skin	on or off	Disable or Enable Nature Skin Mode		
		Green Field	on or off	Disable or Enable Green Field Mode		
		Sky-blue	on or off	Disable or Enable Sky-blue Mode		
		AutoDetect	on or off	Disable or Enable AutoDetect Mode		
	DCB Demo		On or off	Disable or Enable Demo		

#### **Picture Boost**



1. Press **MENU** (Menu) to display menu.



2. Press  $\land$  or  $\lor$  to select (Picture Boost), and press **MENU** to enter.



3. Press  $\land$  or  $\lor$  to select submenu, and press **MENU** to enter.

	<b>G</b> ,	X.	1	*	The second	Court Brown
Concernance of the	-		-		K.Poster	- •
Frank Size			-		N. Pastier	<b>- •</b>
			NDG			

4. Press  $\land$  or  $\lor$  to adjust.





5. Press AUTO to exit.

	Frame Size	14-100	Adjust Frame Size
	Brightness	0-100	Adjust Frame Brightness
	Contrast	0-100	Adjust Frame Contrast
•	H. position	0-100	Adjust Frame horizontal Position
	V.position	0-100	Adjust Frame vertical Position
	Bright Frame	on or off	Disable or Enable Bright Frame

#### **OSD Setup**



1. Press **MENU** (Menu) to display menu.



2. Press  $\land$  or  $\lor$  to select (OSD Setup), and press **MENU** to enter.



3. Press  $\land$  or  $\lor$  to select submenu, and press **MENU** to enter.



4. Press  $\land$  or  $\lor$  to adjust.





5. Press AUTO to exit.

	H.Position	0-100	Adjust the horizontal position of OSD	
6	V.Position	0-100	Adjust the vertical position of OSD	
	Timeout	5-120	Adjust the OSD Timeout	
	Transparence	0-100	Adjust the transparence of OSD	
	Language		Select the OSD language	

#### Extra



1. Press **MENU** (Menu) to display menu.





3. Press  $\land$  or  $\lor$  to select submenu, and press **MENU** to enter.

	1		1	*		1		Transford Colors			<u>_</u>
	-	•			Image Rate			Resolution: 1024(HD)X768(V)	and the second	A	
	Auto Config. Off Taxar									v	() 
8.4						710	90			Ð	<b>@</b>
										Ċ	<u>@</u>



5. Press AUTO to exit.

		Auto	Select to Auto Detect input signal			
	Input Select	D-SUB	Select D-SUB Signal Source as Input			
		HDMI1/MHL	Select HDMI1/MHLSource as Input			
		HDMI2	Select HDMI2 Source as Input			
21	Auto Config	yes or no	Auto adjust the picture to default			
	Image Ratio	wide or 4:3	Select wide or 4:3 format for display			
<b></b>	DDC-CI	yes or no	Turn ON/OFF DDC-CI Support			
	Reset	yes or no	Reset the menu to default			
	Off Timer	0~24hours	Select timing to turn off the monitor.			
	Information		Show the information of the main image and			
	mormation		sub-image source			

v 💮

0 💬

#### Exit



1. Press **MENU** (Menu) to display menu.





*	Exit	Exit the main OSD

0 🕀

# **LED Indicator**

Status	LED Color	
Full Power Mode	Blue	
Active-off Mode	orange	

# Driver

## **Monitor Driver**

### Windows 8

- 1. Start Windows® 8
- 2. Right click and click **All apps** at the bottom-right of the screen.



- 3. Click on the "Control panel" icon
- 4. Set the "View by" to "Large icons" or "Small icons".

2					All Control Pane	Items					- 0	
9.6	- 🕆 😽 + Control Panel + J	All Control	Panel Items						~ C	Search Cor	trol Panel	
Adjus	t your computer's settings									View by: La	rge icons *	
										_	Category	
pt	Action Center	儋	Administrative Tools		AutoPlay	-	BitLocker Drive Encryption	<u>.</u>	Color Management	-	Large icons Small icons	
3	Credential Manager	ď	Date and Time		Default Programs	-	Device Manager	-	Devices and Printers			
e.	Display	G	Ease of Access Center	23	Family Safety		File History	£	Flash Player (32-bit)			
C	Folder Options	A	Fonts	•3	HomeGroup	2	Indexing Options	e	Internet Options			
•	Keyboard	A?	Language		Location Settings	3	Mouse	t	Network and Sharing Center			
	Notification Area Icons	2	NVIDIA Control Panel		Performance Information and Tools	4	Personalization	3	Phone and Modem			
2	Power Options	阆	Programs and Features	1	Recovery	9	Region	•	RemoteApp and Deskto Connections	р		
9	Sound	Ą	Speech Recognition		Storage Spaces	۲	Sync Center	4	System			
2	Taskbar	1	Troubleshooting	82	User Accounts	*	Windows 7 File Recovery	龃	Windows Defender			
2	Windows Firewall	4	Windows Update									



11:16 PM

5. Click on the "Display" icon.

Action Center	Administrative Tools	AutoPlay	Backup and Restore	
Color Management	Credential Manager	💣 Date and Time	😨 Default Programs	
Desktop Gadgets	Device Manager	and Devices and Printers	💐 Display	
Ease of Access Center	Folder Options	A Fonts	Getting Started	
& HomeGroup	& Indexing Options	1 Internet Options	<ul> <li>Keyboard</li> </ul>	
Location and Other Sensors	J Mouse	Network and Sharing Center	Notification Area Icons	
NVEDIA Control Panel	NVIDIA PhysX	🍂 Parental Controls	/ Pen and Touch	
Performance Information and Tools	Personalization	Phone and Modern	Power Options	
Programs and Features	Realtek HD Audio Manager	Kecovery	Region and Language	
RemoteApp and Desktop Connections	Sound	Ø Speech Recognition	Sync Center	
System	Tablet PC Settings	Taskbar and Start Menu	Troubleshooting	
& User Accounts	🗸 Windows Anytime Upgrade	Windows CardSpace	Windows Defender	
Windows Firewall	Twindows Update			

6. Click on the **"Change display settings"** button.

🔁 - 🤍 🕨 Control Panel 🕨	All Control Panel Items      Display		Search Control Panel
Control Panel Home Adjust resolution Calibrate color	Make it easier to read what's or You can change the size of text and other temporarily enlarge just part of the scree	r items on your screen by choosing one of these options. To	
Change display settings Adjust ClearType text	Smaller - 100%	Preview	
Set custom text size (DPI)	Medium - 125% (default)		
	Larger - 150%		
		Apply	
See also Personalization			
Devices and Printers			

7. Click the "Advanced Settings" button.

😋 🕞 – 🔍 • Control Panel • All Control P	anel Items + Display + Screen Resolution	
	Change the appearance of your display	
	Detect Basely	
	Display: 1. Nvida Default Hat Panel • Resolution: 1920 + 1980 (recommended) •	
	Orientation: Landscape • Advanced settion	25
	Make text and other items larger or smaller What display settings should I choose?	
	OK Cancel Apply	

8. Click the **"Monitor"** tab and then click the **"Properties"** button.

Monitor Type Generic PnP Mo	onitor
Monitor Settings Screen refresh rate:	G . repute
60 Hertz	•
	allows you to select display modes that this monitor This may lead to an unusable display and/or
cannot display correctly.	
cannot display correctly. damaged hardware.	
cannot display correctly. damaged hardware.	

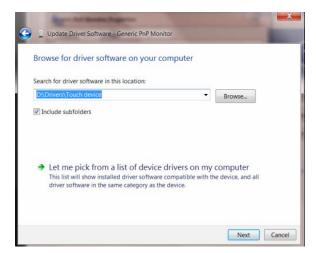
9. Click the "Driver" tab.

General	Driver	Details		
	Gene	eric PnP Mo	nitor	
	Drive	er Provider.	Microsoft	
	Drive	r Date:	6/21/2006	
	Drive	r Version:	6.1.7600.16385	
	Digita	al Signer:	Microsoft Windows	
Dri	iver Det	ails	To view details about the driver files.	
Upo	Update Driver		To update the driver software for this device.	
Roll			If the device fails after updating the driver, roll back to the previously installed driver.	
	Disable	•	Disables the selected device.	
	Uninstal		To uninstall the driver (Advanced).	

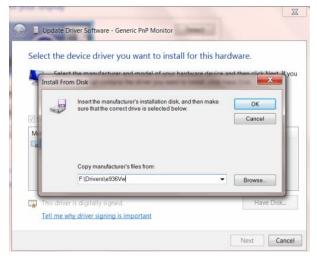
10. Open the **"Update Driver Software-Generic PnP Monitor"** window by clicking on **"Update Driver...**" and then click the **"Browse my computer for driver software"** button.

•	Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.	
•	Browse my computer for driver software Locate and install driver software manually.	

11. Select "Let me pick from a list of device drivers on my computer".



12. Click the **"Have Disk"** button. Click on the **"Browse"** button and navigate to the following directory: X:\Driver\module name (where X is the drive letter designator for the CD-ROM drive).



- 13. Select the "xxx.inf" file and click the "Open" button. Click the "OK" button.
- 14. Select your monitor model and click the "**Next**" button. The files will be copied from the CD to your hard disk drive.
- 15. Close all open windows and remove the CD.
- 16. Restart the system. The system will automatically select the maximum refresh rate and corresponding Color Matching Profiles.

### Windows 7

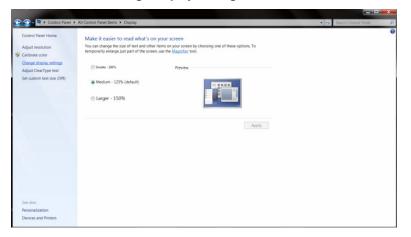
- 1. Start Windows® 7
- 2. Click on the 'Start' button and then click on 'Control Panel'.



3. Click on the 'Display' icon.

Q Color Management               Constanti Management               Dela vol Time               Dela vol Time               Dela vol Time          Destoro Gradgettis               Dela vol Time               Dela vol Time               Dela vol Time               Dela vol Time          Destoro Gradgettis               Dela vol Time               Dela vol Time               Dela vol Time               Dela vol Time          B condicional               Dela vol Time               Dela vol Time             Vol Time               Dela vol Time               Dela vol Time             Vol Time             Vol Time             Vol             Time             Vol	Action Center	Administrative Tools	AutoPlay	Backup and Restore	
Ease of Access Center     Folder Options     Folder Options     Folder Options     Folder Options       Concoline and Oner Sensors     Monoe     Filtered Options     Kepboard       MODAC Acotori Panel     MODAC     Filtered Options     Kepboard       Moder Selection Formation and Tools     Filtered Acotori Modern     Filtered Options       Moder Market Foldward Manager     Filtered Acotori     Filtered Acotoria       Recompare Information and Tools     Filtered Acotoria     Filtered Acotoria	Color Management	Credential Manager	Tate and Time	Default Programs	
HomeGroup         Johanig Options         Permet Options         Keyboard           Bicotion and Other Semions         Those         Bit Remova and Saving Center         Interfaction Area Isons           WOXED Control Dratel         WWXED Area Kows         Freemack and Saving Center         Interfaction Area Isons           WOXED Control Dratel         WWXED Area Kows         Freemack and Modern         Prove and Modern           Program and Features         Proving and Modern         Proving and Modern         Proving and Modern           Remote Part Deathog Obtion Connection         Sinc Center         Sinc Center	Desktop Gadgets	Jevice Manager	mig Devices and Printers	💐 Display	
Location and Other Sensors        • Mouse                     • Mouse               • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mouse             • Mous	Ease of Access Center	Folder Options	K Fonts	Getting Started	
MXDAX-Control Planel         Image: Control S         Premark Control S         Premark Control S           Reformance Motionation and Tools         Personalization         Image: Control S         Provide Control S           Reportmance Motionation and Tools         Personalization         Image: Control S         Provide Control S           Reportmance Motionation and Tools         Personalization         Image: Control S         Personalization           Reportmance Motionation and Tools         Personalization         Image: Control S         Personalization           Reportmance Motionation and Tools         Personalization         Image: Control S         Personalization           Remote/page and Decktop Connections         Image: Control S         Personalization         Image: Control S	& HomeGroup	A Indexing Options	California Internet Options	<ul> <li>Keyboard</li> </ul>	
Informance Informance Informance Informance Informance Informance Informance Informance Informance Information         Informance Information         Informance Information           Informance Information and Feature Information         Information and Modern         Information and Language         Information and Language           Information and Deathop Correction         Sound         Information and Language         Information and Language	Location and Other Sensors	J Mouse	Network and Sharing Center	I Notification Area Icons	
Programs and Fentures     Presides H-D Audio Manager     Renovery     Presides H-D Audio Manager     Renovery     Renovery     Presides H-D Audio Manager     Renovery     Renovery     Presides H-D Audio Manager     Renovery     Presides H-D Audio Manager     Renovery     Renovery     Presides H-D Audio Manager     Renovery     Renovery	NVIDIA Control Panel	🚳 NVIDIA PhysX	🍂 Parental Controls	/ Pen and Touch	
RemoteApp and Desktop Connections 💿 Sound 🕺 Speech Recognition 🛞 Sync Center	Performance Information and Tools	Personalization	Phone and Modem	Power Options	
	Programs and Features	Prealtek HD Audio Manager	Recovery	Region and Language	
System Tablet PC Settings Taskbar and Start Menu Troubleshooting	RemoteApp and Desktop Connection	Sound	Ø Speech Recognition	🛞 Sync Center	
	System	Tablet PC Settings	Taskbar and Start Menu	Troubleshooting	
🍇 User Accounts 🛛 💐 Windows Anytime Upgrade 🔃 Windows CardSpace 🛛 👪 Windows Defender	User Accounts	Nindows Anytime Upgrade	Windows CardSpace	Windows Defender	
🕈 Windows Firewall 🛛 👌 Windows Update	Windows Firewall	Real Windows Update			

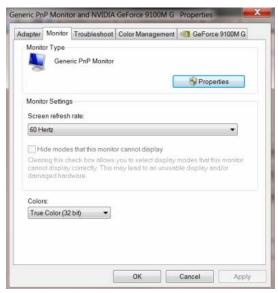
4. Click on the "Change display settings" button.



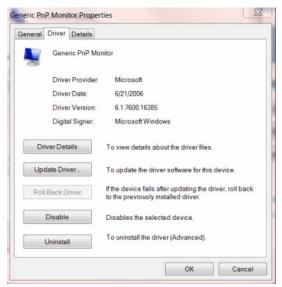
5. Click the "Advanced Settings" button.

Control Panel + All Control Panel Items + Display	Screen Resolution	<ul> <li>Search Control Panel</li> </ul>
Change th	e appearance of your display	
Display: Resolution: Orientation:	1. Nividia Default Flat Panel     1200 + 1080 (recommended)     Lardscape	
	Advanced a	ettings
	0 other items larger or smaller settings should I choose?	
	OK Cancel App	zly

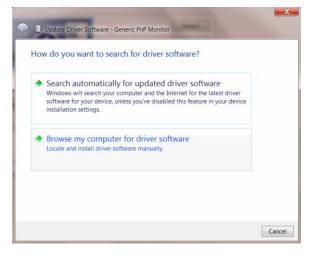
6. Click the **"Monitor"** tab and then click the **"Properties"** button.



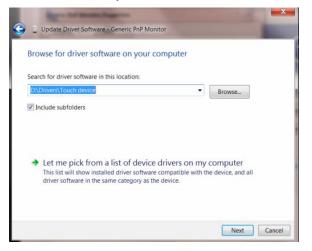
#### 7. Click the "Driver" tab.



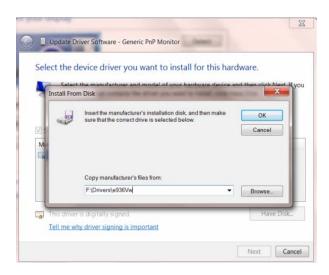
8. Open the "Update Driver Software-Generic PnP Monitor" window by clicking on "**Update Driver...**" and then click the **"Browse my computer for driver software"** button.



9. Select "Let me pick from a list of device drivers on my computer".



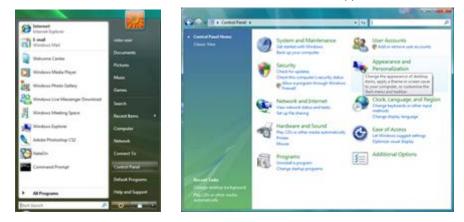
 Click the "Have Disk" button. Click on the "Browse" button and navigate to the following directory: X:\Driver\module name (where X is the drive letter designator for the CD-ROM drive).



- 11. Select the "xxx.inf" file and click the "Open" button. Click the "OK" button.
- 12. Select your monitor model and click the "**Next**" button. The files will be copied from the CD to your hard disk drive.
- 13. Close all open windows and remove the CD.
- 14. Restart the system. The system will automatically select the maximum refresh rate and corresponding Color Matching Profiles.

#### Windows Vista

1. Click "Start" and "Control Panel". Then, double-click on "Appearance and Personalization".



2. Click "Personalization" and then "Display Settings".

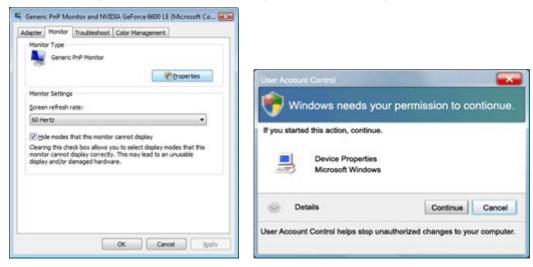


3. Click "Advanced Settings...".



4. Click "Properties" in the "Monitor" tab. If the "Properties" button is deactivated, it means the configuration for your monitor is completed. The monitor can be used as is.

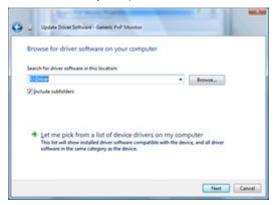
If the message "Windows needs..." is displayed, as shown in the figure below, click "Continue".



5. Click "Update Driver..." in the "Driver" tab.

Generic PnP Monitor Properties	Generic PnP Monitor Properties
General Dever, Details	General Driver Details
Genetic PhiP Montor	Generic PhP Monitor
Device type: Monitors Manufacture: (Standard monitor types) Location: an IW/DIA GeForce 5600 LE (Monsett Corpo Device status	Driver Provider: Microsoft Driver Date: 6/21/2006 Driver Version: 6.0.6000.16386 Digital Signer: microsoft windows
This device is working property.	Dryver Details         To veew details about the driver lifes.           Update Driver         To update the driver software for this device.           Bold Back Criver         The driver fails after updating the driver, roll back to the previously initialed driver.           Deable         Doubles the selected device.
OK Carcel	Uninstal To uninstal the driver (Advanced).

6. Check the "Browse my computer for driver software" checkbox and click "Let me pick from a list of device drivers on my computer".



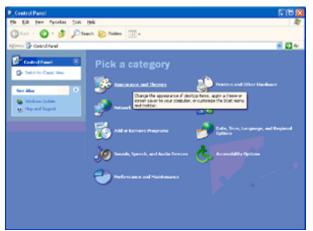
- Click on the 'Have disk...' button, then click on the 'Browse...' button and then select the appropriate drive F:\Driver (CD-ROM Drive).
- 8. Select your monitor model and click on the 'Next' button.
- 9. Click "Close"  $\rightarrow$  "Close"  $\rightarrow$  "OK"  $\rightarrow$  "OK" on the following screens displayed in sequence.

#### Windows XP

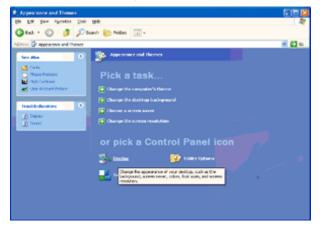
- 1. Start Windows® XP
- 2. Click on the 'Start' button and then click on 'Control Panel'.



3. Select and click on the category 'Appearance and Themes'



4. Click on the 'Display' Item.



5. Select the 'Settings' tab then click on the 'Advanced' button.

isplay Propertie	s	
Themes Desktop	Screen Saver Appearance Set	ttinge
Display:		]
Plug and Play Mor	itor on 3D Prophet III	
Screen resolution		
Less - O	More Highest (32 b	x) 💌
1024 by 7	60 pixelo	
	Iroubleshoot	. Adgenced
	OK Can	

- 6. Select 'Monitor' tab
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active, click on 'Properties' button.

Please follow the steps below.

ig and Play Monito	r and 3D Prophet III	Properties	2
⊴ GeForce3	Device Selection	Solor Cor	
General Adapter	Monitor Troublesho	color Man	agement
Monitor type Plug and Play	P Monitor	Proposilar	
		Properties	
Monitor settings			
Screen refresh rate:			
60 Hertz			~
	x allows you to select disp correctly. This may lead t ware.		
	ОК	Cancel	Apply

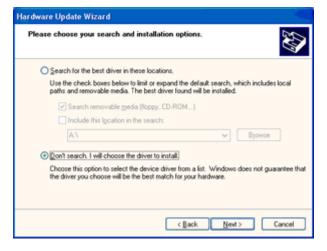
7. Click on the 'Driver' tab and then click on 'Update Driver...' button.

Plug and Play Monitor Properties	2 🔀	
General Driver		Plug and Play Monitor Properties 🛛 😨 🔀
Plug and Play Monitor		General Driver
Device type: Monitors		Plug and Play Monitor
Manufacturer: (Standard monitor types) Location: on 3D Prophet III		Driver Provider: Microsoft Driver Date: 6/6/2001
C Device status		Driver Version: 5.1.2001.0
This device is working properly.	_	Digital Signer: Microsoft Windows XP Publisher
If you are having problems with this device, click Troubleshoot to start the troubleshooter.		Driver Details To view details about the driver files.
	~	Ugdate Driver To update the driver for this device.
Iroubleshoot		Boll Back Driver If the device fails after updating the driver, roll back to the previously installed driver.
Device usage: Use this device (enable)	-	Uninstall To uninstall the driver (Advanced).
С	Cancel	OK Cancel

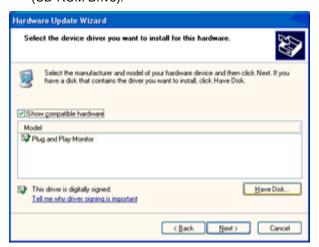
8. Select the 'Install from a list or specific location [advanced]' radio button and then click on the 'Next' button.



9. Select the 'Don't Search. I will choose the driver to install' radio button. Then click on the 'Next' button.



10. Click on the 'Have disk...' button, then click on the 'Browse...' button and then select the appropriate drive F: (CD-ROM Drive).



- 11. Click on the 'Open' button, then click the 'OK' button.
- 12. Select your monitor model and click on the 'Next' button.
  - If you can see the 'has not passed Windows® Logo testing to verify its compatibility with Windows® XP' message, please click on the 'Continue Anyway' button.
- 13. Click on the 'Finish' button then the 'Close' button.
- 14. Click on the 'OK' button and then the 'OK' button again to close the Display Properties dialog box.

### Windows 2000

- 1. Start Windows® 2000
- 2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
- 3. Double click on the 'Display' Icon.
- 4. Select the 'Settings' tab then click on 'Advanced...'.
- 5. Select 'Monitor'
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active. Click on 'Properties' button. Please follow the steps given below.
- 6. Click on 'Driver' and then click on 'Update Driver...' then click on the 'Next' button.
- 7. Select 'Display a list of the known drivers for this device so that I can choose a specific driver', then click on 'Next' and then click on 'Have disk...'.
- 8. Click on the 'Browse...' button then select the appropriate drive F: ( CD-ROM Drive).
- 9. Click on the 'Open' button, then click on the 'OK' button.
- 10. Select your monitor model and click on the 'Next' button.
- 11. Click on the 'Finish' button then the 'Close' button.

If you can see the 'Digital Signature Not Found' window, click on the 'Yes' button.

#### Windows ME

- 1. Start Windows® Me
- 2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
- 3. Double click on the 'Display' Icon.
- 4. Select the 'Settings' tab then click on 'Advanced...'.
- 5. Select the 'Monitor' button, then click on 'Change...' button.
- 6. Select 'Specify the location of the driver(Advanced)' and click on the 'Next' button.
- 7. Select 'Display a list of all the drivers in a specific location, so you can choose the driver you want', then click on 'Next' and then click on 'Have Disk...'.
- 8. Click on the 'Browse...' button, select the appropriate drive F: (CD-ROM Drive) then click on the 'OK' button.
- 9. Click on the 'OK' button, select your monitor model and click on the 'Next' button.
- 10. Click on 'Finish' button then the 'Close' button.

## i-Menu



Welcome to "i-Menu" software by AOC. i-Menu makes it easy to adjust your monitor display setting by using on screen menus instead of the OSD button on the monitor. To complete installation, please follow the installation guide.

i-Mo	enu		umin	ance		2 😣
				×		
0	Contrast	<u> </u>	50	🔆 Brightness		50
γ	Gamma	4 Gamma 1	Þ	🔯 Eco Mode	∢ 🔽	Þ
	DCR	<b></b>				
						\$
10			10	C		

### e-Saver



Welcome to use AOC e-Saver monitor power management software! The AOC e-Saver features Smart Shutdown functions for your monitors, allows your monitor to timely shutdown when PC unit is at any status (On, Off, Sleep or Screen Saver); the actual shutdown time depends on your preferences (see example below). Please click on "driver/e-Saver/setup.exe" to start installing the e-Saver software, follow the install wizard to complete software installation.

Under each of the four PC status, you may choose from the pull-down menu the desired time (in minutes) for your monitor to automatically shutdown. The example above illustrated:

- 1) The monitor will never shutdown when the PC is powered on.
- 2) The monitor will automatically shutdown 5 minutes after the PC is powered off.
- 3) The monitor will automatically shutdown 10 minutes after the PC is in sleep/stand-by mode.
- 4) The monitor will automatically shutdown 20 minutes after the screen saver appears.



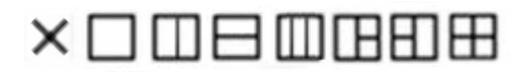
You can click "RESET" to set the e-Saver to its default settings like below.

/IOC				- 2 💌
				<b>C</b>
When PC	On	Off	Sleep	Screen Saver
Monitor Off	Never	After 5 minutes	After 10 minutes	After 20 minutes
		Csave		RESET

### Screen+



Welcome to "Screen+" software by AOC, Screen+ software is a desktop screen splitting tool, it splits the desktop into different panes, each pane displays a different window. You only need to drag the window to a corresponding pane, when you want to access it. It supports multiple monitor display to make your task easier. Please follow the installation software to install it.



# Troubleshoot

Problem & Question	Possible Solutions	
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.	
No images on the screen	<ul> <li>Is the power cord connected properly? Check the power cord connection and power supply.</li> <li>Is the cable connected correctly? (Connected using the D-sub cable) Check the DB-15 cable connection. (Connected using the DVI cable) Check the DVI cable connection.</li> <li>* DVI input is not available on every model.</li> <li>If the power is on, reboot the computer to see the initial screen (the login screen), which can be seen.</li> <li>If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows ME/XP/2000) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution)</li> <li>If the initial screen (the login screen) does not appear, contact the Service Center or your dealer.</li> <li>Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly.</li> <li>Make sure the AOC Monitor Drivers are installed.</li> </ul>	
Picture Is Fuzzy & Has Ghosting Shadowing Problem		
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution your are using.	
Monitor Is Stuck In Active Off-Mode''	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.	
Missing one of the primary colors (RED, GREEN, or BLUE)	Inspect the monitor's video cable and make sure that no pin is damaged. Make sure the monitor's video cable is properly connected to the computer.	
Screen image is not centered or sized properly	Adjust H-Position and V-Position or press hot-key (AUTO).	
Picture has color defects (white does not look white)	Adjust RGB color or select desired color temperature.	
Horizontal or vertical disturbances on the screen	Use Windows 95/98/2000/ME/XP shut-down mode Adjust CLOCK and FOCUS. Press to auto-adjust.	

# **Specification** General Specification

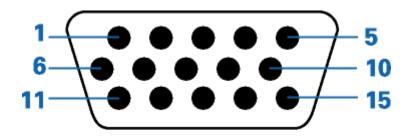
	Model name	12367FM
	Driving system	TFT Color LCD
	Viewable Image Size	58.42cm Diagonal
Panel	Pixel pitch	0.0884*RGB( H )mm x 0.2652(V)mm
Fallel	Video	R, G, B Analog Interface ,HDMI,MHL
	Separate Sync.	H/V TTL
	Display Color	16.7M Colors
	Dot Clock	170MHz
	Horizontal scan range	30kHz to 83kHz
	Horizontal scan Size(Maximum)	509.18mm
	Vertical scan range	50Hz to 76Hz
	Vertical scan Size(Maximum)	286.42mm
	Optimal preset resolution	1920×1080@60Hz
Resolution	Plug & Play	VESA DDC2B/C1
	Input Connector	VGA, HDMI1/MHL, HDMI2
	Input Video Signal	Analog: 0.7Vp-p(standard), 75 OHM, Positive,HDMI,MHL
	Power Source	100-240V~, 50/60Hz
	Devuer Consumption	Active : C6W (Typical)
	Power Consumption	Standby < 0.5 W
	Off timer	0-24 hrs
	Connector Type	VGAžHDMI1/MHL, HDMI2
	Signal Cable Type	Detachable
	Dimensions & Weight:	
Physical	Height (with base)	394mm
Characteristics	Width	531.4mm
	Depth	120mm
	Weight (monitor only)	3.75kg
Environmental	Temperature:	
	·	-

Operating	0°C to 40°C
Non-Operating	-25°C to 55°C
Humidity:	
Operating	10% to 85% (non-condensing)
Non-Operating	5% to 93% (non-condensing)
Altitude:	
Operating	0~ 5000m (0~ 16404 ft )
Non-Operating	0~ 12192m (0~ 40000 ft )

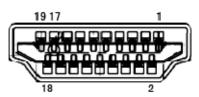
# Preset Display Modes

STAND	Resolution	HORIZONTAL FREQUENCY(kHz)	VERTICAL FREQUENCY(Hz)
	640x480@60Hz	31.469	59.940
VGA	640x480@72Hz	37.861	72.809
	640x480@75Hz	37.500	75.00
	800x600@56Hz	35.156	56.250
	800x600@60Hz	37.879	60.317
SVGA	800x600@72Hz	48.077	72.188
	800x600@75Hz	46.875	75.000
	1024x768@60Hz	48.363	60.004
XGA	1024x768@70Hz	56.476	70.069
	1024x768@75Hz	60.023	75.029
CYCA	1280x1024@60Hz	63.981	60.020
SXGA	1280x1024@75Hz	79.976	75.025
WXGA+	1440x900@60Hz	55.935	59.887
WSXGA	1680x1050@60Hz	65.290	59.954
HD	1920x1080@60Hz	67.500	60.000
***	1280x960@60Hz	60.000	60.000
IBM	640x350@70Hz	31.469	70.087
MODE -			
DOS	720x400@70Hz	31.469	70.087
MAC MODE	640x480@67Hz	35.000	66.667
VGA		35.000	00.007
MAC MODE	832x624@75Hz	49.725	74.551
MAC MODE			
XGA	1024x768@75Hz	60.241	74.927

# **Pin Assignments**



Pin Number	15-Pin Side of the Signal Cable	
1	Video-Red	
2	Video-Green	
3	Video-Blue	
4	N.C.	
5	Detect Cable	
6	GND-R	
7	GND-G	
8	GND-B	
9	+5V	
10	Ground	
11	N.C.	
12	DDC-Serial data	
13	H-sync	
14	V-sync	
15	DDC-Serial clock	



Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1	TMDS Data 2+	9	TMDS Data 0	17	DDC/CEC Ground
2	TMDS Data 2 Shield	10	TMDS Clock +	18	+5V Power
3	TMDS Data 2	11	TMDS Clock Shield	19	Hot Plug Detect
4	TMDS Data 1+	12	TMDS Clock		
5	TMDS Data 1Shield	13	CEC		
6	TMDS Data 1	14	Reserved (N.C. on		
			device		
7	TMDS Data 0+	15	SCL		
8	TMDS Data 0 Shield	16	SDA		

# **Plug and Play**

#### Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

# Regulation

# **FCC Notice**

#### FCC Class B Radio Frequency Interference Statement WARNING: (FOR FCC CERTIFIED MODELS)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

#### NOTICE :

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference. It is the responsibility of the user to correct such interference.

## **CE Declaration of Conformity**

#### This product is in conformity with the following standards

- EN60950-1:2006 and A11+A1 (Safety requirement of Information Technology Equipment).
- EN 55022:2006+A1: 2007 (Radio Disturbance requirement of Information Technology Equipment).
- EN55024:1998+A1:2001+A2:2003 (Immunity requirement of Information Technology Equipment).
- EN 61000-3-2:2006+A1: 2009+A2: 2009 (Harmonic current emissions).
- EN 61000-3-3:2008 (Voltage fluctuations & flicker) following provisions of directives applicable.
- 2006/95/EC (Low Voltage Directive).
- 2004/108/EC (EMC Directive).

• 2005/32/EC (EuP Directive, EC No. 1275/2008 mplementing Directive for Standby and Off mode power consumption) and is produced by a manufacturing organization on ISO9000 level.

## **WEEE Declaration**

Disposal of Waste Equipment by Users in Private Household in the European Union.



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste.Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment.The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product .



## WEEE/E-Waste declaration for India



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste.Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment.The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling in India, please visit the below web link. www.aocindia.com/ewaste.php

# Service

## Warranty Statement for Europe

LIMITED THREE-YEAR WARRANTY\*

AOC Color Monitors sold within Europe

For AOC LCD Monitors sold within Europe, AOC International (Europe) B.V. warrants this product to be free from defects in material and workmanship for a period of Three (3) years after the original date of consumer purchase. During this period, AOC International (Europe) B.V. will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as \*stated below. In the absent of the proof of purchase, the warranty will start 3 months after the date of manufacturing indicated on the product.

If the product appears to be defective, please contact your local dealer or refer to the service and support section on<u>www.aoc-europe.com</u>/for warranty instructions. Deliver the product freight pre-paid, along with the dated proof of purchase, to the AOC Certified or Authorized Service Center under the following condition:

- Make sure the LCD Monitor is packed in a proper carton box (AOC prefers the original carton box to protects your monitor well enough during transport).
- Put the RMA number on the address label
- Put the RMA number on the shipping carton

AOC International (Europe) B.V. is not responsible for any damaged during transport due to improper packing. AOC International (Europe) B.V. will pay the return shipping charges within one of the countries specified within this warranty statement. AOC International (Europe) B.V. is not responsible for any costs associated with the transportation of product across international borders. This includes the international border within the European Union. If the LCD Monitor is not available for collection when the currier attends, you will be charged a collection fee.

#### \* This limited warranty does not cover any losses or damages that occur as a result of:

- Improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an AOC Certified or Authorized ServiceCenter
- · Improper environments like humidity and dusts
- Damaged by violence
- Excessive or inadequate heating or air conditioning or electrical powers failures, surges, or other irregularities

All AOC LCD Monitors are produced according to the ISO 9241-307 Class 1pixel policy standards.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. AOC INTERNATIONAL (EUROPE) B.V. OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCULSIVELY AS STATED HERE. AOC INTERNATIONAL (EUROPE) B.V. LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL AOC INTERNATIONAL (EUROPE) B.V. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT, OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS, WHICH MAY VARY FROM COUNTRY TO COUNTRY. THIS LIMITED WARRANTY IS ONLY VALID FOR PRODUCTS PURCHASED IN THE MEMBER COUNTRIES OF THE EUROPEAN UNION.

### Warranty Statement for North & South America (excluding Brazil)

#### WARRANTY STATEMENT

for AOC Color Monitors Including those Sold within North America as Specified

Envision Peripherals, Inc. warrants this product to be free from defects in material and workmanship for a period of three (3) years for parts & labor and one (1) year for CRT Tube or LCD Panel after the original date of consumer purchase. During this period, EPI ( EPI is the abbreviation of Envision Peripherals, Inc. ) will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as \*stated below. The parts or product that are replaced become the property of EPI.

In the USA to obtain service under this limited warranty, call EPI for the name of the Authorized Service Center closest to your area. Deliver the dated proof of purchase to the EPI Authorized Service Center. If you cannot deliver the product in person:

- Pack it in its original shipping container (or equivalent)
- Put the RMA number on the address label
- Put the RMA number on the shipping carton
- Insure it (or assume the risk of loss/damage during shipment)
- Pay all shipping charges

EPI is not responsible for damage to inbound product that was not properly packaged.

EPI will pay the return shipment charges within one of the countries specified within this warranty statement. EPI is not responsible for any costs associated with the transportation of product across international borders. This includes the international borders of the countries within this warranty statements.

In the United States and Canada contact your Dealer or EPI Customer Service, RMA Department at the toll free number (888) 662-9888. Or you can request an RMA Number online at www.aoc.com/na-warranty.

\* This limited warranty does not cover any losses or damages that occur as a result of:

- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an EPI Authorized Service Center
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, or other irregularities

This three-year limited warranty does not cover any of the product's firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR AND ONE (1) YEAR FOR CRT TUBE OR LCD PANEL FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

EPI OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. EPI' LIABILITY, WHETHER BASED ON CONTRACT, TORT. WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL ENVISION PERIPHERALS, INC. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

In the United States of America, this limited warranty is only valid for Products purchased in the Continental United States, Alaska, and Hawaii.

Outside the United States of America, this limited warranty is only valid for Products purchased in Canada.

Information in this document is subject to change without notice. For more details, please visit:

USA: http://us.aoc.com/support/warranty ARGENTINA: http://ar.aoc.com/support/warranty BOLIVIA: http://bo.aoc.com/support/warranty CHILE: http://cl.aoc.com/support/warranty COLOMBIA: http://co.aoc.com/warranty COSTA RICA: http://cr.aoc.com/support/warranty DOMINICAN REPUBLIC: http://do.aoc.com/support/warranty ECUADOR: http://ec.aoc.com/support/warranty EL SALVADOR: http://sv.aoc.com/support/warranty GUATEMALA: http://gt.aoc.com/support/warranty HONDURAS: http://hn.aoc.com/support/warranty NICARAGUA: http://ni.aoc.com/support/warranty PANAMA: http://pa.aoc.com/support/warranty PARAGUAY: http://py.aoc.com/support/warranty PERU: http://pe.aoc.com/support/warranty URUGUAY: http://pe.aoc.com/warranty VENEZUELA: http://ve.aoc.com/support/warranty IF COUNTRY NOT LISTED: http://latin.aoc.com/warranty

EASE
PROGRAM

Only for AOC branded monitors sold within the continental United States.

All AOC branded monitors are now covered by the EASE Program. If your monitor malfunctions at any time during the first three months, AOC will provide a replacement monitor within 72 hours after you are approved for our program. If your monitor qualifies for the EASE program, AOC will pay for freight both ways.

Step 1: Phone our TECH Department at 888.662.9888
Step 2: Fill out and return EASE registration forms by mail or fax.
Step 3: We will issue a Return Authorization Number upon verification into the program.
Step 4: A monitor will be advance shipped to your location.
Step 5: We will issue a UPS Call Tag to pick up the defective unit.
Step 6: Please review the following chart to see your EASE program qualifications.

WARRANTY PERIOD	COVERAGE AT NO CHARGE	CUSTOMER CHARGES
Within the first three months of purchase: Covered by EASE	<ul> <li>New AOC monitor</li> <li>Call tag dispatched and return freight charges via UPS</li> </ul>	- None*
Between 4 months – 1 Year	- All Parts & Labor Including CRT Tube & LCD Panel	- UPS Return Freight to AOC
Between 1 Year - 3 Years: Covered by standard limited warranty	- Parts & Labor (excluding CRT Tube & LCD Panel)	- UPS Return Freight to AOC

\*AOC will need to obtain a credit card number if you would like to get a new AOC monitor advanced shipped to your location, prior to the defective unit arriving at AOC's service center. If you do not wish to supply a credit card, AOC will only ship the new monitor, once the defective unit arrives at the AOC service center.



# **Congratulations!**

### This product is designed for both you and the planet!



TCO Development works for sustainable IT manufacture, use and recycling of IT products reflecting environmental, social and economic responsibility.

TCO Certified is a third party verified program, where every product model is tested by an accredited impartial test laboratory. TCO

Certified represents one of the toughest certifications for ICT products worldwide.

### Some of the Usability features of TCO Certified Displays:

- Visual Ergonomics for image quality is tested to ensure top performance and reduce sight and strain problems. Important parameters are Resolution, Luminance, Contrast, Reflection and Colour characteristics
- Products are tested according to rigorous safety standards at impartial laboratories
- Electric and magnetic fields emissions as low as normal household background levels
- Workload ergonomics to ensure a good physical environment

### Some of the Environmental features of TCO Certified Displays:

- Production facilities have an Environmental Management System (EMAS or ISO 14001)
- Low energy consumption to minimize climate impact
- Restrictions on Chlorinated and Brominated flame retardants, plasticizers, plastics and heavy metals such as cadmium, mercury and lead (RoHS compliance)
- Both product and product packaging is prepared for recycling
- The brand owner offers take-back options

### **Corporate Social Responsibility**

• The brand owner demonstrates the product is manufactured under working practices that promote good labour relations and working conditions.

The Criteria Document can be downloaded from our web site. The criteria included in this label have been developed by TCO Development in co-operation with scientists, experts, users as well as manufacturers all over the world. Since the end of the 1980s TCO has been involved in influencing the development of IT equipment in a more user and environmentally friendly direction. Our ICT product labeling system began in 1992 and is now requested by users and ICT-manufacturers all over the world.

For more information, please visit **www.tcodevelopment.com** 

TCO Certified Document for Displays version. 2.3

